

LEGISLATIVE COMMITTEE

June Meeting 2004



Your Committee Chairs

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Dave McClune 916-646-8111

COMMITTEE MEMBERS

Steve Regan	MABA
Tim Davis, Jr.	800-572-8010
Barry Dorn	804-746-3928
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Steve Waldren	775-329-6691
Janet Chaney	
Michael Willins	440 891-2604
Bruce Yungkans	800-621-8070

2004 CIC Legislative Committee

2004 Report Objectives

The following topics were assigned to the Legislative Committee at the 2004 Planning Meeting.

- Licensing/bonding of Shops
- Insurer Ownership of Body Shops
- Two-tier Auto Insurance Policies
- Consumer Disclosure and Consent
- Diminished Value
- Potential VOC Issues
- Vehicle Data Access

2004 CIC Legislative Committee MASS



WILLIAM C. GALVIN
STATE REPRESENTATIVE
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House of Representatives
State House, Boston 02133-1020

Vice Chairman
Committee on Insurance
House Committee on Ways and Means
Health Care Committee
Medicaid Committee

March 18, 2004

Mr. Stephen Regan
Massachusetts Auto Body Association
20 East Street
Hanover, MA 02339

Dear Stephen,

Allow me to clarify the recent article published in *The Standard: New England's Insurance Weekly*, which pertained to the Auto Body Working Group, of which I am the Chairman. The article incorrectly suggested that Chairman Ronald Mariano thought the group could no longer reach a compromise. However, the Chairman and I remain wholeheartedly committed to redrafting a sensible piece of legislation to address concerns of the auto body shops and the insurance companies.

Please know that I will continue to work diligently to facilitate a compromise, and I ask that you join with me to create a better motor vehicle repair process. Accordingly, I am in the process of scheduling a meeting to present legislation for the group's consideration within the next few weeks. Specific plans relative to the meeting will be forthcoming.

If you have any questions or concerns, please do not hesitate to contact me or Amy Reynolds at 617-722-2220. Thank you for your patience and understanding.

Sincerely,

William C. Galvin
State Representative

2004 CIC Legislative Committee

Guest Speaker



- **Marty Keller**
- Executive Director
Automotive Repair Coalition
916-447-8175 (Voice)
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2004 CIC Legislative Committee

Guest Speaker BIO



- **Marty Keller**
- **Executive Director**

- After serving for eight years in the California Department of Consumer Affairs as an appointee of Governor Pete Wilson, including serving as Chief of the Bureau of Automotive Repair from 1995 to 1999, Marty Keller has worked as a consultant to the automotive repair industry. In April of 2002, he accepted the position as Executive Director of the Automotive Repair Coalition of California, and immediately jumped into the struggle to deal with the frivolous lawsuits filed by bogus plaintiff corporations.

2004 CIC Legislative Committee

Guest Speaker BIO (continued)



- He has also been in the forefront of the effort to reform the Bureau, drafting case studies documenting its structural flaws, testifying at the Sunset Review hearings, and proposing solutions that will help consumers and providers both.
- Both as BAR Chief and in his private consulting work, he has focussed the industry on its own responsibility for the conditions of regulation in the state, and on its immense capability to create a marketplace that promotes the interests of its customers through an unshakable commitment to the highest levels of professionalism.

2004 CIC Legislative Committee

Guest Speaker BIO (continued)



- *BAR Chief Career Highlights:*
 - Balanced the competing interests of consumers, Smog Check stations and technicians, equipment vendors, environmental regulatory agencies, media, the Legislature, and staff to successfully implement the new program in September of 1998.
 - Testified frequently before Legislative committees; made numerous appearances on radio and TV; gave frequent speeches to industry and community groups. Helped create, and headed, the first national (and later, international) co-operative effort of state I/M coordinators.

2004 CIC Legislative Committee

Guest Speaker BIO (continued)



- Spearheaded a national effort to inspire the automotive repair industry to improve its relations with its customers by hosting a conference of industry, consumer, and government officials in September, 1998, to set a national agenda for voluntary improvements by the industry in cooperation with its allies and stakeholders.
- Managed annual budgets of \$150+ million, and a staff of 600+ personnel.

2004 CIC Legislative Committee Guest Speaker BIO (continued)

- *Awards:*

- Automotive Repair Coalition Visionary Award, 1997
- Automotive Service Councils Appreciation Award, 1998
- California Automotive Teachers Man of the Year, 1999

- *Education:*

- BA in English Language and Literature, University of Michigan, Ann Arbor
- MA in Consciousness Studies, John F. Kennedy University, Orinda, California

2004 CIC Legislative Committee

Agenda

- The purpose of the overview is to familiarize the committee with exactly who the Coalition is, so that they can judge for themselves for whom I am speaking.
- Environmentalists have proposed that CA adopt a requirement that Detroit offer warranties on emissions systems for 250,000 miles. We are concerned about the impact of this on the independent sector of the aftermarket, both parts and service, were it to be put into place.
- My theme is: unity of purpose permits the aftermarket to deal with government as equals, not as vassals of the state.