

Governmental Committee



Holly Wilson, Team Leader

Community Air Program

U.S. EPA,

Office of Air & Radiation

Office of Air Quality Planning and Standards

November 4, 2008 RTP, NC



Collision Repair Campaign

- Reducing emissions
- Protecting neighbors
- Protecting workers
- Saving money

www.epa.gov/air/toxicair/community/collision.html

National Coordinator wilson.holly@epa.gov 919-541-5624



Collision Repair Campaign

- What is it?
- Goals
- Benefits
 - **◆** Environmental
 - **♦** Health
 - ◆ Cost
- Results
- Status



oem1stop.com

November 04, 2008 Las Vegas, Nevada





National Manager, New Model, Accessory and Port Quality Assurance

Hyundai Motor America



The History of Service Information

- ◆ Pre- 2006, OEMs and the independent aftermarket service industry were at odds
 - Independents felt the OEMs were keeping secrets
 - OEMs felt Independents weren't using what OEMs offered



- The History of Service Information
 - To overcome this communication gap, oem1stop was created
 - Created by Collision Roundtable & NASTF
 - oem1stop, a simple website provides:
 - Quick access to OEM information
 - Easy to remember name
 - Easy to use site (1 page)



- The History of Service Information
 - oem1stop launched in late 2007
 - ◆ Introduced in Palm Springs, early 2008
 - Running for almost 1 year now
 - No down time
 - Continuous upgrades



- The History of Service Information
 - Aggressively sought user feedback
 - Website responses
 - Industry meetings
 - Key inputs were:
 - #1 Need more OEMs
 - #2 Need Mechanical repair information

User

Feedback



- #1 Need more OEMS
 - Added more OEMs:



- BMW
- Mazda
- MINI
- Porsche
- Subaru

















- #2 Need Mechanical information
 - Added new router to website





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Welcome to Hyundai's Wholesale Parts and Service support site. This site is dedicated to assist both our franchised Dealerships and the independent shops and repair centers providing service to Hyundai owners.

We invite you to use it at no cost, and look forward to your feedback and suggestions. Click here to tell Hyundai how we can improve.







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What's New

Attention: The use of Service Publications has been improved/streamlined. For subscribers to Service Publications, you will see improved navigation as shown in the link to the aid below.

New Publications Navigation - Tab View

New Web-Based Training Courses

Stay up-to-date with training and service publications for many of the 2007 model year vehicles.

2008 Service Publications Now Available

Featuring comprehensive and up-to-date service information, instructions, procedures, specifications,



Join Now!

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SUBARU Subaru Technical Information System **User Name** Password Login Serving Subaru Customers Nationwide Online Shopping **Diagnostics Service Information** Reference Publications Home [MySTIS] What's New | | | Welcome **Special Tool Information Immobilizer Key Access** Welcome to the Subaru Technical Information Site (STIS)! Please click here to download a very important, free tutorial on the use of this site. New users as well as more advanced users will find this document useful!

This website now offers two different technical information experiences. One section, referred to as "Reference Publications", contains PDF-based Service Manuals and previously-printed Service material (such as Service Bulletins, Newsletters, Owners Manuals, etc.). The other area, called "Diagnostics Service Information", contains an HTML-based version of only our Service Manuals, which allow for easy location of diagnostic Service information via "troubleshooting trees" and offers the integration of Diagnostic Trouble Codes (DTC).

We hope that the new **Diagnostics Service Information** area will be of special value to **Automotive Professionals** repairing Subaru vehicles. We make great efforts to constantly update our Service information. We hope this resource will quickly replace your outdated printed repair manuals, becoming a very useful tool that you can count on to always be up-to-date.

IMPORTANT NOTE: Because the Diagnostics Service Information area is constructed much differently than the Reference Publications area, a subscription is required to enter this area. Once you have access to this area, though, you will have the ability to view all of the diagnostic information contained for every Model Year or Vehicle Line we currently make available. (You can see what Vehicle Lines we currently offer by moving your cursor over the Diagnostics "tab" above, and



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Collision Technical Repair Information

home	tech info	brochures	service bullet	tins warra	nty paint sl	nop vin i	nfo contact us
BUICK	CADILLAC	CHEVROLET	GMC	HUMMER	OLDSMOBILE	PONTIAC	SATURN
Allure Centuny Enclave LaCrosse LeSabre Lucerne Park Avenue Rainier Rendezvous	CTS Catera DTS DeVille Eldorado Escalade Escalade ESV Escalade EXT SRX STS Seville XLR	Avalanche Aveo Camaro Camaro Cavalier Cobalt Colorado Corvette Corvette (Z06) Equinox Express HHR Impala Malibu Classio Monte Carlo SSR Silverado Classio Suburban Tahoe Trail Blazer Uplander	Acadia Canyon Envoy Savana Sierra Sierra (Classic) Yukon Yukon XL	► H2 ► H3	Alero Aurora Bravada Intrigue Silhouette	Aztek Bonneville Firebird GB GTO Grand Am Grand Prix Montana Montana SVB Solstice Sunfire Torrent Vibe	Astra Aura Ion Outlook Relay Sky Vue

Promotions

National GM Collision Parts Fast-Cash Fascia and Headlamp Assembly Rebate Promotion

Rebate Mailer and Information

To avoid delays or rejections of your rebate submissions please include the following: INVOICE, RO/ESTIMATE.



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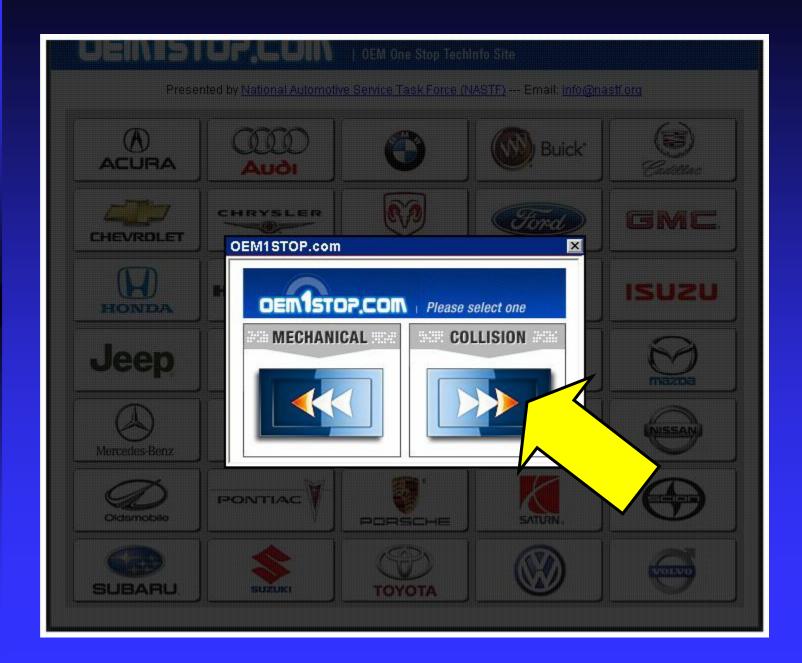














Confirm password: *

Collision Repair Website

MOPAR Repair Connection AUTHENTIC PERFORMANCE Home Collision Powertrain Mechanical Profile Contact **Everything You Need to Do the Job Right!** If you repair Chrysler, Jeep and Dodge des for a living, then you need the right ts, at the right time, at the right price. Mopar, dealer, has everything you need o right. From powertrain and ical products to Value Line and sion repair parts, Mopar is the authentic Shrysler, Jeep and Dodge vehicles. w Web site will help you put your tomers back on the road with confidence. **Authentic** Please log in **AUTHENTIC QUALITY FOR** Email Address: CHRYSLER, JEEP, AND DODGE VEHICLES. Password: Log in (forpot your password?) OF Sign Up Email address: (will be your usemame) 🔅 Password: *



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Collision Repair Products: There is a Difference

The collision repair business is unique, but one thing is certain: Your Chrysler, Jeep and Dodge customers expect you to repair their vehicles to like-new condition. That can be difficult with aftermarket or salvage parts. But as insurance companies continue to squeeze costs out of collision repair jobs, you're put in a difficult position. As a professional you know Mopar collision repair products are the real deal and can cut your cycle time. So contact your local dealer. In many cases, your dealer can price match on popular collision repair products like bumpers, fascias, headlamps and tail lamps.

Download Collision Repair Publications

Download factory collision repair manuals to help you do the job right. These manuals have been prepared by factory trained technicians who know that authentic Mopar collision repair products are the first choice for repairing Chrysler, Jeep and Dodge vehicles. Manuals cover everything from plastic repair and welding techniques to accurate measuring.

- Publications
- Repair Manuals



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INSIDE PUBLICATIONS

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If you are a new visitor register first.

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- You can conveniently purchase factory authorized Nissan Service Manuals developed to provide detailed service and repair information for Nissan vehicles.
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Service Express

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Welcome

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Hybrid and other Emergency Response Guides

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Accessory User's Info-Manuals

Useful Industry Links

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Collision Industry Position Statements

Welcome to American Honda's Service Information Web Site

If you're looking for service and parts information for Honda and Acura vehicles, please check out our Web si same factory-authorized information available to our dealers is available to you. ServiceExpress has all vehicl service information back to 1990, plus all active bulletins back to the early '70s. For a guick tour of ServiceE click on the tabs above.

Express News

WWW.SERVICEEXPRESS.HONDA.COM

FALL 2008

WWW.TECHINFO.HONDA.COM

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- Diagnostic tool: and software so separately, Clic the "Tools Info" tab for prices ar availability.
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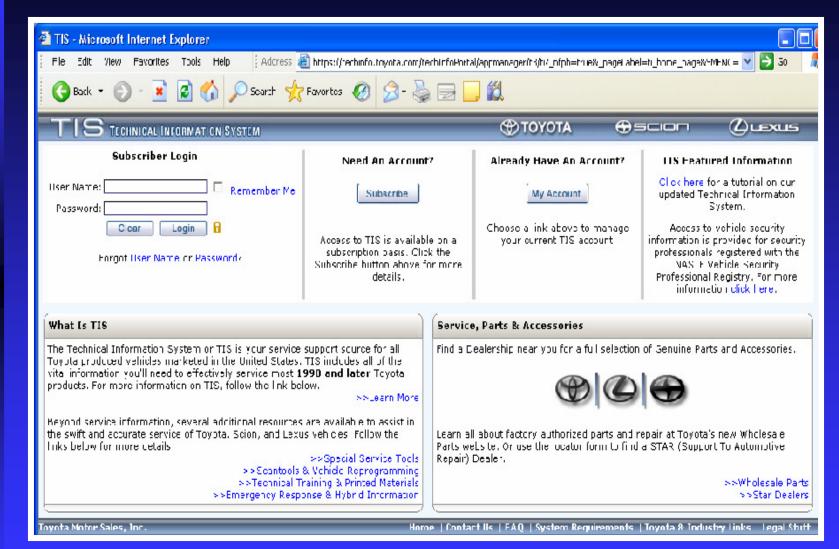
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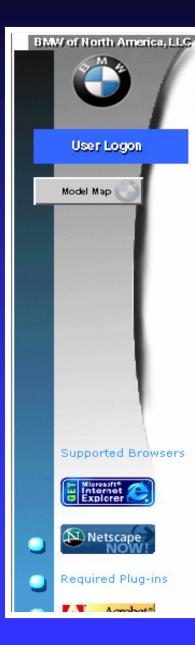












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Registration and payment are required to enter this site. Already registered? Provide your login information above and click the **Log In** button. Unregistered users please click here to sign up for access.

Please note:

- NO MOTORCYCLE service information is available via this website.
- BMW troubleshooting charts, guides and aids for diagnosis are integrated into BMW service tools.
 Stand-alone guides for troubleshooting are not available via this website.
- BMW does NOT support technician rebuilding of its transmissions, only limited repair and service, for example seals, gaskets, and sensors. Therefore, only limited transmission service information can be found at any BMW-authorized source, including this website.
- Car/Key Memory functions are not possible using
 Program Online

Attention

Certain Construction Group changes have been made. Please refer to SI B00 08 07 for complete details.

Bulletins

Service and Technical Reference information - Search by: General, Symptom, Component, Campaign, Bulletin number, Issue date, or What's New.

J2534

For information regarding J2534 reprogramming click here.

Training

Service Training Reference Manuals - Complete vehicle and System diagnosis training information.

Electrical Trouble Shooting

Wiring diagrams and diagnostic viewer.

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 - ◆ New brochure developed (50,000 copies)
 - Distributed at:
 - NACE Media Center
 - ASA Booths
 - OEM booths including Ford, GM, Chrysler, Honda, Toyota, Porsche and more















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- OEM Collision & Mechanical Repair
 Procedures and Information
- The Most Current Automaker Data Available
- One Location Can Take You to More than 30 Car Brands
- Easy to Find No More Searching the Web
- Partnered with the National Automotive
 Service Task Force





"Word of Mouth" Advertising

- Electronic links grow by the month
- ◆ Recent additions:
 - Audatex
 - CarQuest
 - CIECA
 - Georgia Collision Industry Assoc
 - Verifacts Automotive
 - Long Auto Group
 - Montana Collision Repair Specialists
 - Database Enhancement Gateway (DEG)



- Take A Test Drive
- Last time we met, we asked for your help
 - ◆ Try the site
 - Like it? Tell your friends
 - Don't like it? Tell NASTF
 - Help us help you
 - The more users, the more focus
 - Build a bigger, better solution





Presented by National Automotive Service Task Force (NASTF) --- Email: info@nastf.org

















































