



# Parts Committee

Chair: John Bosin

Akzo-Nobel

Vice Chair: Kevin Mehok

CARCARE Collision Centers



# The Parts Distribution Process

Presentation by the  
2005 CIC Parts Committee  
Scottsdale, Arizona  
July 28, 2005



# *Committee Members*

## Chairman

John Bosin

Akzo Nobel Coatings

## Vice Chairman

Kevin Mehok

CARCARE Collision Centers



# *Committee Members*

**Erica Schaefer**

DaimlerChrysler-Mopar Parts

**Bob Smith**

SCRS Missouri/Kansas

**Jeanne Silver**

CARSTAR Mundelein

**Rod Enlow**

CCAR

**Keith Manich**

Intertek ETL Entela

**Jim Watson**

ABC Auto Parts & Sales

**Sharon Galan**

Untied Recyclers Group

**John Riekeberg**

American Honda Motor Co.



# *Committee Members*

**Herb Lieberman**

LKQ Corporation

**Steve Nantau**

Ford Customer Service

**Karl Krug**

Toyota Customer Service

**Bob Keith**

CARSTAR

**Scott Jenkins**

ADP

George Laurie

Greenleaf

**Denise Pina**

Brea Auto Body, Inc.

**Karen Fierst**

KerenOr Consultants



# ***Committee Members***

**Kevin Weidinger**

OE Connection

**Ben Steinman**

Ben's Auto Body

**Gary Wano**

GW & Son Auto Body

**Janice Schroder**

Car-Part.com

**Mary Lou Lubrano**

CCC Information Services

**Kelly McCarty**

Carty's Collision Center

**Nick Scheid**

API/Cornerstone A. P.

**Raymond Coker**

Mercedes Benz

**Spence Price**

Southeast Toyota



# *Parts Committee*

## Vision Statement

To Provide a Quality, Cost Effective  
Parts Process As Part of a Timely,  
Complete and Safe Repair.



# **PARTS DISTRIBUTION**

Nick Scheid

Subcommittee Chairman

Director of Customer & Industry Relations for  
North America

Auto Parts Industrials/Cornerstone Auto Parts





# **PARTS DISTRIBUTION**

## **SUB-COMMITTEE VISION**

**A collision industry in which all segments work together efficiently, effectively, ethically and respectfully to enable a complete and safe repair while facilitating the best possible experience for the consumer.**



# PARTS DISTRIBUTION

- This is a panel discussion focused on the **chronic problems** of parts distribution and how these problems impact the repair process.
- The panel is comprised of the three primary parts supplier networks: OEM, Alternative & Salvage Parts. Plus...
- A Repairer &
- An Information Provider.

# PARTS DISTRIBUTION



## Panel Participants

- **Jeanne Silver** – CARSTAR  
Mundelein
  - **Chad Taylor** - Mitchell International
  - **Jerry Raskind** - Toyota Wholesale  
Parts Division
  - **Mike Smith** - Keystone Automotive
  - **Jim Watson** - ABC Auto Parts
- Moderator/Mediator: **Nick Scheid**, API



# Closing Question for All Panelists

If you could mandate just one thing to improve the parts distribution service to the collision repair industry nationally, what would it be?