



CIC Parts Committee

Atlanta, GA

April 11/12, 2007



Committee Membership

Don Porter – Chairmen

Ken Weiss – Vice Chairmen

Bob Smith, Chad Taylor, Dan Young; Dave Woodcock, Erica Schaefer, Gene Hamilton, George Eliades, George Laurie, Greg McDowell, Herb Lieberman, Jeannie Silver, Jim Watson, John Bosin, Karen Fierst, Keith Manich, Kenn Jarrett, Kyle Gallagher, Mary Lou Lambrano, Mary Lou Silveira, Nick Scheid, Rick E Turri, Rick Menze, Rod Enlow, Scott Westbrook, Sheila Loftus, Steve Nantau, Suzanne Royston, Terry Shier

Mission Statement



The mission of the CIC Parts Committee is to work towards the establishment of best practices for quality and service related to OEM, Recycled/Recyclable, Reconditioned and Non-OEM parts to facilitate fair, equitable, timely and quality motor vehicle repairs.



Planned Sub Committees

- OEM
- Recycled/Recyclable
- Reconditioned/Remanufactured
- Non-OEM



OEM

- Parts Number Discrepancies (Information Providers)
- Superseding part numbers and parts
- Procurement
 - ◆ Automated Locating Services
 - ◆ Service Standards/Guidelines for Distributors
 - ◆ Third-Party Procurement
 - ◆ Insurers involvement procurement
 - ◆ Insurers selection of OEM vendors



Recycled/Recyclable

- Quality Issues
- Damage Descriptions
- Standards/Guidelines regarding quality, warranties & delivery
- Parts availability
- Prep Time (define procedures, differentiate from OEM)
- Quarter Panels (guidelines/ consideration for prep, trimming & fitting)
- Insurer mandating part usage



Recycled/Recyclable

■ Procurement

- ◆ Automated Locating Services
- ◆ Service Standards/Guidelines for Distributors
- ◆ Third-Party Procurement
- ◆ Insurers involvement in procurement
- ◆ Insurers selection of vendors

■ OEM Recommendations



Remanufactured/Reconditioned

- Quality, Warranties & Delivery
- OEM Recommendations
- Parts availability
- Procurement
 - ◆ Automated Locating Services
 - ◆ Service Standards/Guidelines for Distributors
 - ◆ Third-Party Procurement
 - ◆ Insurers involvement in procurement
 - ◆ Insurers selection of vendors



Non-OEM

- Quality , Warranties & Delivery
- Availability
- CAPA
- Additional Parts Certification
- Other certification processes/standards
- Procurement
 - ◆ Automated Locating Services
 - ◆ Service Standards/Guidelines for Distributors
 - ◆ Third-Party Procurement
 - ◆ Insurers involvement in procurement
 - ◆ Insurers selection of vendors