



# Parts Committee Outline for 2011-2012

January 13-14, 2011

Palm Springs, CA



# Parts Committee Charter

The mission of the CIC Parts Committee is to identify the issues and challenges related to the parts, materials and technologies utilized in today's vehicles – including the effect they have on the collision repair process – and to identify and offer solutions where possible.

Our members represent numerous industry segments with wide-ranging viewpoints, but are working jointly to improve the overall quality of the repair process for the industry and vehicle owners alike.

January 13-14, 2011

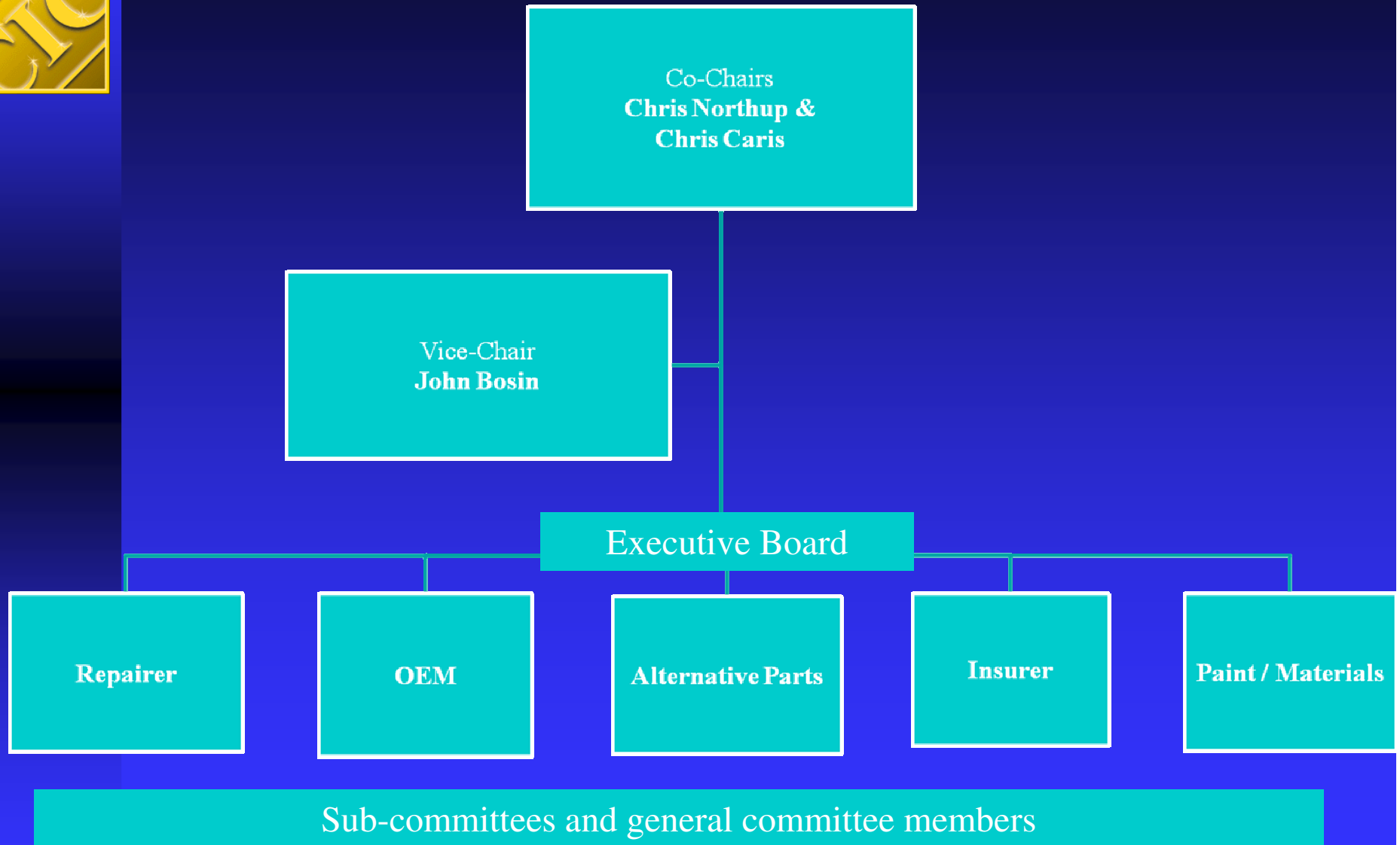
Palm Springs



# Parts Committee Structure

- Two co-chairs; one vice chair
- Five-member executive board representing five key industry segments
- General committee membership
- Committee leadership appointed by CIC chairman; general comm. members self-selected
- Executive board, led by co-chairs, meets at least twice monthly via conference call; one call includes general membership

# Parts Committee Structure



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# Parts Committee

## Possible Issues to Consider



- Alternative parts – minimum standards (CAPA / ABPA / NSF)
- Recycled-Reconditioned parts – condition and communication standard
- Ordering errors and defects – how to report so manufacturers and suppliers know and are held accountable
- How state laws / regulations impact parts use decisions
- I.D. labels / decals / R-DOT / lot control

# Parts Committee

## Possible Issues to Consider (cont.)

- Parts purchasing policies / practices
- Transparent paint & materials calculator
- Parts clean-up times
- Non-included P-page labor tasks – ignored
- Repair cycle times – impact of part types
- Uneven pricing methods – difficult to compare part types
- Need for DEG-type body for reporting parts quality issues?

# Parts Committee

## Possible Issues to Consider (cont.)

- Apparent lack of:
  - ◆ Protocols for consistent parts ordering transactions
  - ◆ Consistent practices by dealers and independent repairers
  - ◆ Clarity concerning pricing practices and use of aftermarket and salvage parts
  - ◆ Rules concerning when a new or used part should be used

# Parts Committee

## Possible Issues to Consider (cont.)

- Apparent lack of:
  - ◆ Knowledge regarding legal commitment insurer / shop has to consumer through part choice
  - ◆ Consistent rules on who is an approved alternative parts vendor and their acceptance by data providers
  - ◆ Rules regarding changing part type on estimates and ROs



# Parts Committee



## Possible Issues to Consider (cont.)

- Apparent lack of:
  - ◆ Standards for interface between body shop estimating and management systems and dealer management systems regarding parts ordering and quality of information transmitted
  - ◆ Default use of data regarding pricing on alternative parts vs. OEM

# Parts Committee

## Technologies to Explore

- Telematics (likely at March meeting)
- Evolution / Importance of use of high-strength steels and UHSS

## Existing Programs to Discuss

- ABPA Certified Distributor Program
- ARA standards
- URG Association standards



# Parts Committee

## Input from CIC Body

- Should committee continue?
- Additional issues / technologies / programs to consider?
- Suggestions for executive board?
- Volunteers for committee membership?

# Parts Committee



## Strategy / Tasks for March Meeting

- Consider input from body – issues / board members, etc.
- Finalize executive board & subcommittees
- Review and prioritize issues; plan presentations – committee may deliver multiple presentations at single CIC based on sub-committee work
- Prepare a presentation with relevant content / guest speaker(s)



# Parts Committee

For further comment or information please contact:

Co-Chairs: Chris Northup ([cnorthup@gdandc.com](mailto:cnorthup@gdandc.com))  
(909) 374-6694

&

Chris Caris ([ccaris@pcgcampbell.com](mailto:ccaris@pcgcampbell.com))  
(313) 203-7252

or

Vice Chair: John Bosin ([jbosin@fixauto.com](mailto:jbosin@fixauto.com))  
(248) 535-4434