



Data Privacy Committee 2011-2012

Presentation
Salt Lake City

Data Privacy Committee Members

Tony Passwater

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AEII

Fix Auto - El Monte

ANPAC

CCC Information Services

California Casualty

Audatex a Solera Company

Mitchell International

Cyncast

DuPont

Hertz

Hertz

Storm Appraisers

WMABA

CIECA

Fix Auto - El Monte

Summit Software

APU Solutions

LaMettry's Collision

SCRS

Chair

Vice Chair



Mission Statement

The Mission of the CIC Data Privacy Committee is to identify, discuss and address practices and rights regarding the access and usage of estimates and repair order data.



Scope

- 1) Identify the current companies capturing repair facility data through data pumps, and other forms of extraction software/methods, and how this data is being utilized, distributed, sold, or reported on.
- 2) Identify the current and future issues regarding the access and usage of repair facility estimates and repair order data.
- 3) Recommend guidelines, best practices, and/or standards if they exist, to protect the data rights of the individual subscribers, insurers, and vehicle owners when the information contained in the work product is being distributed, sold, or reported on outside their own internal usages.



Data Privacy Committee Activities

- Monthly Tele-conference Calls
- Working Initially at Identifying All Parties that Utilize, Distribute, and Resell Estimate/Repair Order Data.
 - Create Surveys to Accomplish Objectives
 - Survey 1 – Collectors of Data
 - Survey 2 – Verification of Occurrences
- Continue to Establish Definitions
- Create FAQ based on Problem Statements



Survey 1

- Industry Survey

- www.surveymonkey.com/s/5C3QVP8

- Designed for Providers of Products and Services that collect, store, repackage, or report on data produced from estimating systems or management systems

Survey 2

- Industry Survey

- www.surveymonkey.com/s/CICValidationSurvey

- Designed for Anyone that has a first hand experience with specific repair data being “leaked” unexpectedly to others ... or other data extraction issues.

Questions or Comments ?

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