



# Definitions Committee

January 2017  
Palm Springs



# Definitions Committee Leadership

Chris Evans, Co-Chair, *Claim Consultant, Property and Casualty Claims,*  
*State Farm Insurance*

Bob Keith, Co-Chair, *Senior Director of Compliance & Education,*  
*Assured Performance*



# Definitions Committee

January 12, 2017  
Palm Springs, CA

## Committee Members:

- Anthony Klein
- Bob Keith
- Brian Wayne
- Chris Evans
- Doug Craig
- Jeff Hilton
- Ken Weiss
- Larry Merrill
- Mike Jones



**COLLISION INDUSTRY**  
CONFERENCE

January 2017

Definitions Committee

## Committee Mission Statement

To clarify and bring universal understanding to the terminology used in the automotive damage repair and refinish process.



**COLLISION INDUSTRY**  
CONFERENCE

January 2017

Definitions Committee

## Committee Activity 2017:

- Glossary of Terms
  - Last updated in 1997
  - 31 Page Document
  - Examples of possible *new* terms
    - ✓ Opt / Alt OE Parts
    - ✓ Vehicle Scanning
    - ✓ Calibration
    - ✓ Welding/Fastening Terminology



## Committee Meetings:

- Committee Meets by Teleconference between CIC meetings
- Often Operates by Subcommittee
- Welcoming New Volunteers with Category Expertise

Please Contact:

Bob Keith: [bob.keith@assuredperformance.net](mailto:bob.keith@assuredperformance.net)

Chris Evans: [chris.evans.ca1b@statefarm.com](mailto:chris.evans.ca1b@statefarm.com)



**COLLISION INDUSTRY**  
CONFERENCE

January 2017

Definitions Committee