



[SHOP NAME AND LOGO HERE]

Pre and Post-Repair Diagnostic Scan Authorization Form

This diagnostic work authorization form grants [repair shop] permission to perform a pre and post-repair diagnostic scan on your vehicle as part of the repair process. By accepting this procedure, you acknowledge the terms and conditions listed below. If you choose to decline this procedure, you acknowledge the repair shop will not be held liable for problems with the vehicle that cannot be detected without proper diagnostic scans.

Data privacy – In the process of performing a diagnostic scan, [repair shop] will collect important historical vehicle data, including in some cases, the date, time and mileage of when a DTC was created. This information is helpful in understanding if a problem is accident related or pre-existing. It is possible this information will be shared with your insurance company. Your acceptance of this procedure grants [repair shop] permission to share this information with others, including your insurance company. No personally identifiable information is collected during the pre or post-repair scan.

Disclaimers:

- Diagnosing vehicles has limitations. In some cases, modified vehicles may give false DTC's. [repair shop] and its employees cannot be responsible for omission or errors caused by the information provided, or not provided, by the customer.
- All work performed by [repair shop] will be in accordance with Original Equipment Manufacturer (OEM) specifications and defaults. This includes, but is not limited to, any repairs, calibrations, integrations, programming and set points as indicated by the OEM by way of their designated sources of such information. [repair shop] is not responsible for any damage that results from, or to, aftermarket parts, or modifications from OEM factory specifications.
- Variations between vehicles, according to the make model and trim level, may limit the information captured during a pre or post-repair diagnostic scan.
- Depending on the condition of the vehicle, and the extent of the damage, and other factors outside the control of [repair center], a factory scan tool may not see every system on the vehicle being scanned.
- [repair shop] is not responsible for any changes made to the vehicle after the vehicle leaves the shop.

While [repair shop] recommends a pre and post-repair scan on every vehicle, it is especially important to perform these functions on newer, highly optioned, heavily damaged vehicles. Failure to do so significantly increases the risk to the vehicle owner and occupants.

PLEASE INITIAL AND SIGN VEHICLE SCAN AUTHORIZATION FORM BELOW

___ (initial) I accept having a pre and post-repair diagnostic scan performed on my vehicle, even if my insurance coverage does not pay for these procedures. In some instances, insurance coverage may not be determined until after the diagnostic scans are performed.

Signature - _____ Date – _____

Print Name – _____

Diagnostic Trouble Code (DTC) List from Pre Scan

NOTE: This list identifies all DTC's found during a pre-repair scan as part of the diagnostic/estimating process. They are broken down by those related to collision damage and other codes which may or may not be related. Problems detected but not related to the collision repair may not be covered by your insurance company.

LIST DTC's detected in Pre-Scan which are related to collision damage:

Vehicle Identification Number (VIN):

DTC Detected

EXAMPLE: B2295 Driver Side Air Bag Circuit Failure

LIST DTC's detected in Pre-Scan unrelated to collision repair damage:

DTC Detected

EXAMPLE: P1309 Misfire detection monitor not enabled

NOTE: Some of the listed DTC's could be safety-related. [Repair Shop Name] strongly recommends the cause of these trouble codes be determined and repaired prior to vehicle delivery.

____ (initial) I decline the necessary safety-related repairs detected during the pre and post-repair diagnostic scan on my vehicle, though they were recommended by [repair shop] and the need for them was explained to me. I understand [repair shop] will not be held liable for any safety-related items detected during the repair process as a result of having performed a pre-repair scan. I also understand certain systems may not function correctly, or at all, following the repair. I release [repair shop] from all liability for any pre-accident issues, hidden damage or post repair malfunctions that would have been discovered in the course of performing the declined safety repairs.

Signature: _____ Date: _____

Print Name: _____

Pre and Post-Repair Scan Definitions

Pre-Repair diagnostic scan – this is a complete health check of your vehicle and provides the repair shop (and insurance company, if applicable) a complete report on the number of computer modules on board, as well as any diagnostic trouble codes (DTC's) that could indicate pre-accident and/or accident related damage. This essential step eliminates unnecessary delays waiting for parts and/or additional insurance authorizations, and identifies issues with the vehicle that could be missed without a pre-repair diagnostic scan.

Post-Repair diagnostic scan – this step ensures that all systems on your vehicle are in proper working order prior to delivery. It is important to note that the majority of DTC's do not result in a malfunction indicator lamp (dashboard light). Failure to perform a post-repair scan by trained professionals with factory scan tools significantly increases the risk that your vehicle may be returned with malfunctioning, or inoperable, safety and convenience systems. A post-repair diagnostic scan is the single best way to ensure that your vehicle is returned to pre-incident condition. Note that some trouble codes may be deleted during the repair process.

Diagnostic Trouble Code (DTC) List from Pre Scan

NOTE: This list identifies all DTC's found during a pre-repair scan as part of the diagnostic/estimating process.

Vehicle Identification Number (VIN):

DTC Detected

EXAMPLE: B2295 Driver Side Air Bag Circuit Failure

EXAMPLE: P1309 Misfire detection monitor not enabled

NOTE: Some of the listed DTC's could be safety-related. [Repair Shop Name] strongly recommends the cause of these trouble codes be determined and repaired prior to vehicle delivery.

___ (initial) I decline the necessary safety-related repairs detected during the pre and post-repair diagnostic scan on my vehicle, though they were recommended by [repair shop] and the need for them was explained to me. I understand [repair shop] will not be held liable for any safety-related items detected during the repair process as a result of having performed a pre-repair scan. I also understand certain systems may not function correctly, or at all, following the repair. I release [repair shop] from all liability for any pre-accident issues, hidden damage or post repair malfunctions that would have been discovered in the course of performing the declined safety repairs.

Signature: _____

Date: _____

Print Name: _____