



MEETING AGENDA
Wednesday and Thursday, July 20 and 21

Time (EDT)	Topic	Presenters	Committee/Special	Description
Wed, July 20				
SPECIAL SESSION				
Elevate Your Understanding: A special session of CIC				
2:00p	Opening Introduction	Darrell Amberson		
	Adventure Stations			Take 4 unique adventures into industry technologies. As close as you can get to hands-on without getting shocked! ADAS calibrations, EV powering up and down, augmented reality, and EV charging stations.
4:00p - 4:15p	BREAK			<i>Thank our Sponsors!</i>
	Interviewing the OEMs	Moderater, Ron Reichen		In this unique session, hear directly from OEMs about Alternative Power. Subject matter will also include ADAS, and other advancements in modern vehicle technologies. This segment will seek to answer the question of where the industry will need to evolve, both now and into the future.
6:00p	Closing Comments, Adjourn	Darrell Amberson		
Thurs, July 21				
8:00a - 8:15a	Opening Introduction	Darrell Amberson		
	Future Industry Business Models	Frank Terlep, Jake Rodenroth	Future Disruptions	Every collision industry business segment is experiencing exponential change! These changes are driving every business to re-evaluate their existing business models. At the July CIC meeting the Future Disruptions Committee is convening a powerful panel to present and discuss potential new business models in transportation, collision repair, insurance and claims, battery-electric vehicles, vehicle recycling and more that the industry may adopt over the next 5-10 years.

*Schedule subject to change prior to meeting



MEETING AGENDA
Wednesday and Thursday, July 20 and 21

Time (EDT)	Topic	Presenters	Committee/Special	Description
	Repairers and Insurers: Let's Discuss the Challenges and Successes of Repair Planning	Danny Gredinberg	Estimating & Repair Planning	Our panel discussion of repairers and insurers will discuss both challenges and successes of repair planning, while following OEM repair procedures. Discussing what steps both repairers and insurers need, to document and get a repair claim approved while following OEM guidelines, making the vehicle owner whole, and for a proper and safe repair outcome.
10:30a - 10:45a	MORNING BREAK			<i>Thank our Sponsors!</i>
	Taking A Look at Post-Repair Inspection	Bob Redding, Janet Chaney	Governmental	Panelists will discuss the status of post-repair inspection programs, legislation and regulations regarding inspection programs in states, as well as the pros and cons. As an evaluation performed by a qualified third-party who evaluates the quality of repairs and ensures proper parts and procedures were followed, post-repair inspections are important to ensure vehicles return to pre-accident standards; to safely operate on the roads.
	Total Loss: The Art & Science of "Getting it Right."	Jim Keller, Jonathan Chase	Industry Relations	Total Loss: The Art & Science of "Getting it Right." Hear from industry experts who will share their perspectives on the importance to the consumer, the shop and the insurer in getting Total Loss handling right. As a panel discussion featuring a presentation from a valuation expert, several shop operators and an OEM will join to discuss potential solutions to the current market problems.
	Q&A and Open Mic			Reserve promotional announcements for afternoon Open Mic
12:30p - 1:45p	LUNCH BREAK			<i>(On your own)</i>
	I-CAR Announcement	John Van Alstyne	Special Presentation	This is a special announcement from I-CAR on a new key industry initiative.
	CIC Slogan Contest	Jordan Hendler	Marketing Council	CIC is looking for a Slogan Superhero, with the announcement of a contest for all CIC participants to take part. The committee will also update on the implementation of the new logo and industry outreach.

*Schedule subject to change prior to meeting



MEETING AGENDA
Wednesday and Thursday, July 20 and 21

Time (EDT)	Topic	Presenters	Committee/Special	Description
	How the Industry Needs to Address Future ADAS Opportunities	Bob Augustine, Chuck Olsen	Emerging Technologies	Emerging Tech will provide an overview of an industry shop survey of ADAS repairs, training and preparedness. Following the presentation will be a panel discussion from industry leaders on what the future will bring regarding servicing ADAS in the both mechanical and collision sectors.
3:45p - 4:00p	AFTERNOON BREAK			<i>Thank our Sponsors!</i>
	Data Control in the Collision Repair Industry	Dan Risley, Trent Tinsley	Data Access, Privacy & Security	Data Control in the Collision Repair Industry - What Shops Need to Know re: Use of the VIN. In a discussion detailing concerns expressed by many collision repairers, this expert panel will dive into where the VIN information could go from the data entry point. They'll talk about how much consideration should be given to "Data Control", issues regarding the customer's privacy and permissions as well as the legalities swirling around the industry. Even more concerning is the sharing of the estimate damage with third-party reporting, and the negative impact to the shop and consumer.
	Q&A and Open Mic			
	How Businesses are Managing Rising Costs of Parts and Materials	Aaron Schulenburg	Parts & Materials	Parts and materials have been significant categories of rising costs, and the collision repair industry has felt the brunt of escalating costs and the erosion of profitability. In the April meeting the committee worked with Senior Associate Dean of the Price College of Business, University of Oklahoma to establish an economist's perspective of inflation, and how current trends are affecting the industry with statistical snapshots of the challenge. In the upcoming meeting, the committee intends to further explore what businesses are doing to adjust to their rising costs accordingly, and how that is documented and presented to consumers and bill-payers.
5:30p	Closing Comments, Adjourn	Darrell Amberson		
6:30p	CIC Reception			

*Schedule subject to change prior to meeting