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# TABLE OF CONTENTS

CIC SPONSORS .....	2
About CIC Chairman Dan Risley .....	7
Participant Guidelines .....	10
<b>Meeting Agenda for July 10 .....</b>	<b>18</b>
Current Committees.....	24
Anti-Trust Statement.....	30
<b>Upcoming Events Schedule.....</b>	<b>34</b>
Work Products .....	38
About CIC - Mission, Vision.....	40
Past Chairs .....	43



## About Dan Risley

2024-2025 CIC Chairman

Dan is currently the Vice President of Quality Repair and Market Development for CCC Intelligent Solutions. He has spent the past 30 years working in the collision repair industry, where he began working in a family-owned collision repair facility in Chicago, Illinois. Upon leaving the family business, he started his career working as a sales and service representative for BASF and later as the director for Allstate's Good Hands Repair Network.

Prior to working for CCC, he was fortunate to spend over ten years as the Executive Director of the Society of Collision Repair Specialists (SCRS) and President of the Automotive Service Association (ASA). In 2021, he was inducted into the collision industry's hall of fame (Hall of Eagles).

Over the course of his career Dan has held various leadership positions in the industry such as the President of the Collision Industry Foundation, CIECA board member, NABC board member, co-chair of the CIC Database Access Privacy and Security Committee and moderator/producer of the MSO Symposium.

Dan attended his first CIC meeting in 1999 in Kansas City, Missouri. He attributes a lot of his professional growth and success to the past twenty plus years attending CIC and working amongst the leadership in the collision repair industry.

Dan added, "I've been extremely fortunate to not only attend CIC but witness change in the industry derived from these meetings. I've witnessed the leadership, representing ALL the industry's stakeholders, come together to professionally discuss sensitive topics and problem solve. As the CIC Chairman and meeting facilitator, it is my goal to not only continue the legacy of industry collaboration but bring it forward with the help, guidance and mentorship that was given to me from so many industry leaders."



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The CIC exists for the benefit of the entire collision industry. No preference is given to any industry segment or constituent. All are welcome and all are encouraged to participate. CIC seeks to create an environment that fosters the free exchange of ideas with a common goal of improving the collision industry. Only where participants commit to norms of mutual respect, civility and courtesy, can this environment exist in its most productive form.

## Accordingly, all attendees of the CIC are asked to abide by the following Code of Conduct:

- **Be active - get involved!** Find a subject that is interesting to you and get on the committee! Any participant can join any committee.
- **Please... use microphones!** Introduce yourself and the company you are with, speak clearly to ensure everyone can hear you. Please refer to: "Open Microphone Standard Operating Procedures".
- **All participants shall be treated with dignity.** Verbal abuse or harassment, including comments that are insulting, threatening or slanderous will not be tolerated.
- **Never use group pressure** to embarrass or force an outcome or decision that clearly requires further deliberation. Participate and encourage participation.
- If you would like a question asked and fear potential retribution, we encourage you to approach any of the CIC past chairs. They will ensure your question is presented (if appropriate) and will ensure anonymity.
- **Committee input should go through committee chair.** Protocol would ask that any new material / discussion be shared with the Chairman prior to presentation. The committee chairman and their contact information can be located on page 7 of this program, or at [ciclink.com](http://ciclink.com).
- Use this forum as an opportunity to network with other industry members.
- During all aspects of CIC meetings, all participants shall abide by the Federal Anti-Trust laws. A copy of the CIC Anti-Trust Policy can be found on page 22 of this program, or at [ciclink.com](http://ciclink.com).
- **Videotaping or streaming of any kind with any type of device is strictly prohibited at CIC meetings.** Audio recording is allowed only by the trade media and audio tapes are to be destroyed upon completion of their writings. Anyone found recording without the express permission of the CIC Chairman will be asked to discontinue and asked to leave the meeting; the recording will be confiscated or deleted.

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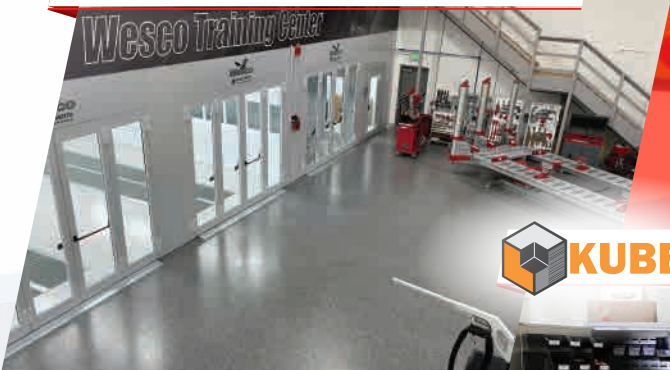
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\*AAA Report: Cost of Advanced Driver Assistance Systems (ADAS) Repairs. December 14, 2023.



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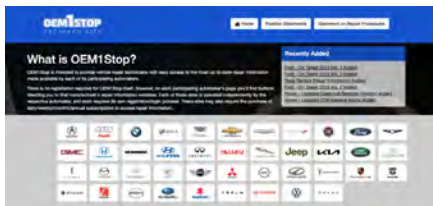
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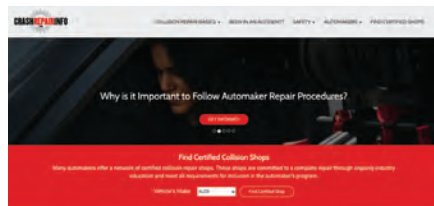
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### For Collision Repair Consumers

Crash Repair Info educates post-crash vehicle owners on the benefits of OE crash parts, consumer rights, choosing the right body shop and more.



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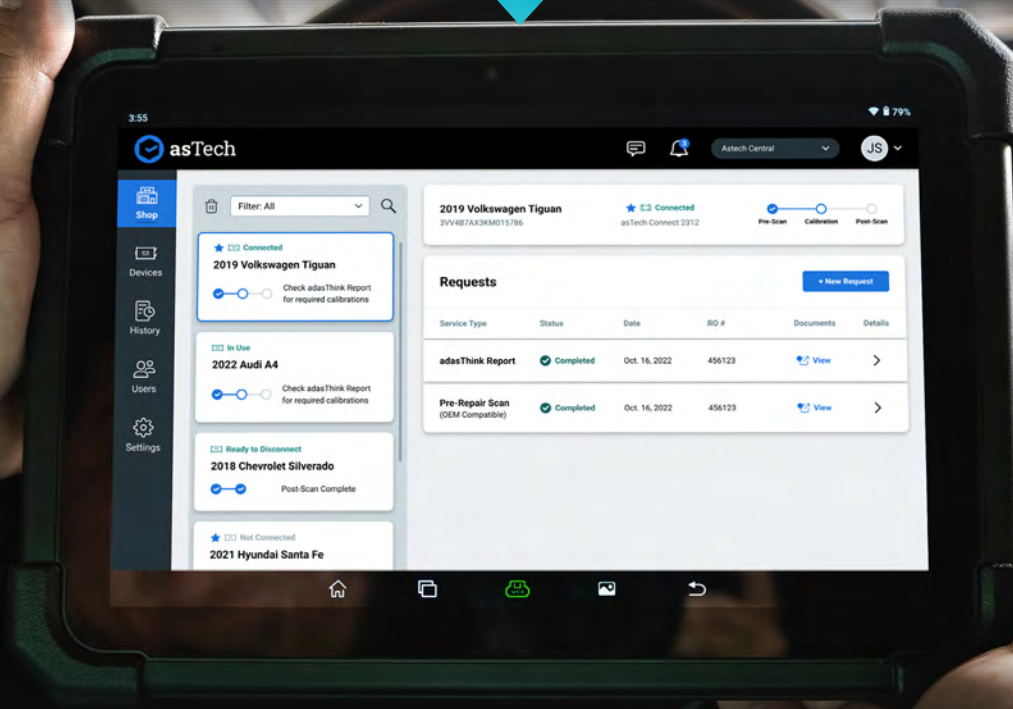
# WEDNESDAY, JULY 10 (Mountain Daylight Time)

Hilton Denver City Center - Denver, CO

- 8:00a**      **Opening Introduction**    [Dan Risley]  
*CIC Kick Off, from the CIC Chairman*
- 8:15a**      **Marketing Council**    [Jordan Hendler]  
**CIC Announcements** - *Attendee welcome, housekeeping and marketing insights to start the day.*
- 8:25a**      **Emerging Technologies (Digital)**    [Chuck Olsen, Greg Peeters]  
**Low Voltage systems within EV and Hybrid Vehicles, Don't get burned with diagnostic dilemmas -**  
*We will be covering the importance of maintenance, inspection and testing of low voltage systems and batteries, how low voltage system stability relates to accurate vehicle diagnostics, performing calibrations, programming events and why high voltage systems, ICE and peripheral accessories rely on low voltage functionality for proper operation before, during and after repairs.*
- 9:15a**      **Governmental**    [Robert Redding, Janet Chaney]  
**Update on the Latest Right to Repair and Vehicle Data Access National Public Policy Developments -**  
*Leading voices shaping the "right to repair" and vehicle data access issue on a national level will provide CIC Denver attendees an update on the latest developments. The panelists will examine the "REPAIR Act" introduced in Congress last year; the vehicle data access agreement signed last year by ASA, SCRS, and Alliance for Automotive Innovation; and Congressional hearings on the topic. The panelists will also discuss how they expect this issue to move forward in the coming months and years.*
- 10:00a**      **Q&A and Open Mic** - *Reserve promotional announcements for afternoon Open Mic.*
- 10:15a**      **MORNING BREAK** - *Thank Our Sponsors!*
- 10:35a**      **Parts & Materials**    [Aaron Schulenburg]  
**Speaking to the Blending Process: Evaluating challenges and misunderstandings -** *This session will provide the audience with detailed information on the tasks associated with applying refinish on adjacent panels for color match. A small panel will review technical training material, variations and variables to consider, changes in color complexity and technology, and common misunderstandings or areas of tension around blending developments. If you want to better understand "blending", to be able to better explain the variables in the process, you won't want to miss this session.*

- 11:30a**      **Estimating & Repair Planning Committee** [Danny Gredinberg, Erin Solis]  
**Beyond the Estimate: Understanding “On the Spot Evaluation”** - *From procedure pages to manual lines, the repair planning committee will dissect common operations which require “On the Spot Evaluation”. Understanding variables exists, can the same methodology be applied the same across the board?*
- 12:15p**      **Q&A and Open Mic**
- 12:30p**      **LUNCH BREAK**    *Lunch on your own; local options provided!*
- 2:00p**      **Talent Pool & Education** [Bud Center, Petra Schroeder]  
**Core Skills, ASE Accreditation, and Academy Curriculum** - *Your voices have been heard, you asked for education focused on developing entry level technicians who are proficient in five key areas. ASE will explain their new collision repair accreditation area and the links to I-CAR Academy curriculum.*
- 2:45p**      **Special Presentation** [Brandon Eckenrode, CREF]  
**It’s “Back To The School(s)” time w/ CREF**
- 3:05p**      **AFTERNOON BREAK** - *Thank Our Sponsors!*
- 3:25p**      **Future Disruptions** [Gabriel Morley Risley]  
**Adopting Automation: How it affects the way we shape roles and responsibilities** - *Hear from various perspectives on how specific automation around the claims process, repair planning, administrative and other responsibilities has started to change the way shops reshape the roles and needs of their people.*
- 4:10p**      **OEM Relations Committee** [Liz Stein, Erin Solis]  
**Post Post Repair Inspection: What Lessons Stakeholders Can Address** - *A panel discussion of multiple stakeholders; from the consumer, OEM, a shop owner and industry association, who will provide insight into how we elevate the collision repair experience. Starting with highlights of the continued study presented in January, hear from a consumer whose vehicle is in the study and how it impacted them. Panelists will share improvement strategies to take away from the discussion.*
- 4:55p**      **Q&A and Open Mic** - *Promotional announcements here!*
- 5:05p**      **Closing Comments, Adjourn** [Dan Risley]
- 6:30p**      **CIC Reception**

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**DEFINITIONS**

[Chris Evans, Barry Dorn]

**EMERGING TECHNOLOGIES**

[Greg Peeters, Chuck Olsen]

**EMERGING TECHNOLOGIES, ANALOG**

[Scott VanHulle]

**ESTIMATING & REPAIR PLANNING**

[Danny Gredinberg, Erin Solis]

**FUTURE DISRUPTIONS**

[Gabriel Morley, James Spears]

**GOVERNMENTAL** [Bob Redding, Janet Chaney]

**HUMAN RESOURCES TASK FORCE** [Cory King]

**INDUSTRY RELATIONS** [Jim Keller, Ron Reichen]  
**INSURER-REPAIRER** [Jim Keller, Brandon Cruz]  
**OEM-REPAIRER** [Liz Stein]

**MARKETING COUNCIL** [Jordan Hendler]

**DATA ACCESS, PRIVACY & SECURITY**

[Dan Risley, Trent Tinsley]

**PARTS & MATERIALS** [Aaron Schulenburg]

**TALENT POOL & EDUCATION**

[Bud Center, Petra Schroeder]

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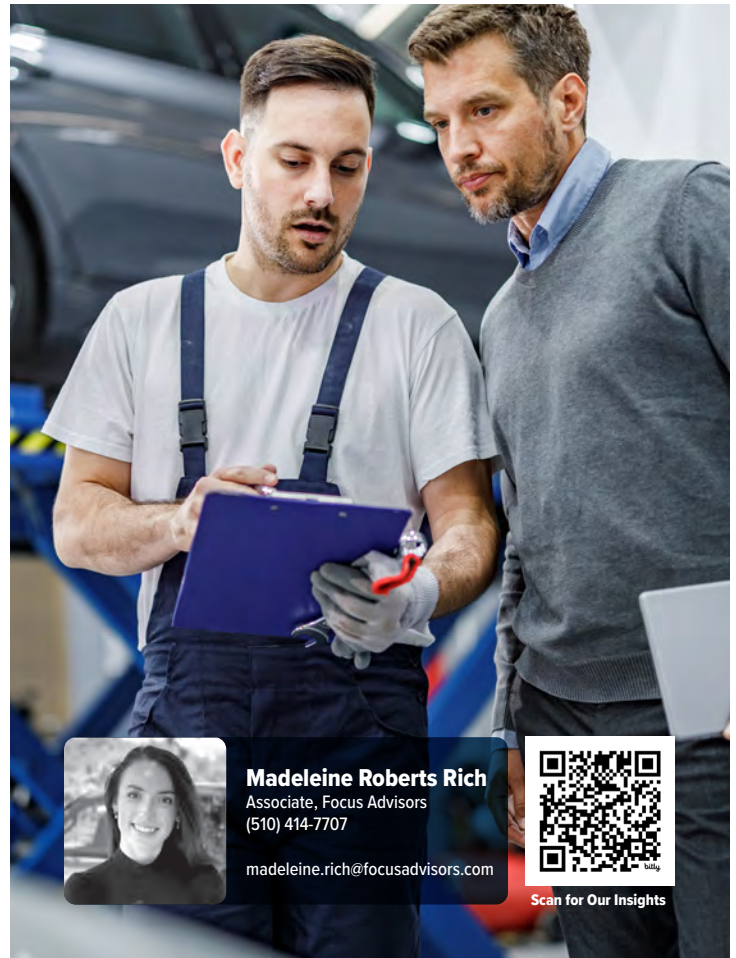
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Please see Program Terms & Conditions, and the Operating Standards for further details. \*\*These benefits become available after you agree to follow the Program Terms & Conditions of the Subaru Certified Collision Network.



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# JULY 2024

Hilton Denver City Center - Denver, CO

## MONDAY, JULY 8

1pm **Collision Industry Foundation  
Board of Trustees Meeting**

## TUESDAY, JULY 9

11am **CREF Fundraiser Golf Outing**  
(Offsite: Arrowhead Golf Club)

2pm **SCRS Board of Directors Meeting**

5pm **WIN Meet-up, Regional Event**  
(Location TBA)

## WEDNESDAY, JULY 10

7am **Collision Industry Prayer Meeting**

8am - 5pm **Collision Industry Conference**

6:30pm **CIC Reception**

## THURSDAY, JULY 11

8am **SCRS Affiliate Associations Meeting**  
(Invitation Only)

9am **CIECA Board of Directors Meeting**

RELATED MEETINGS DISCLAIMER: The Collision Industry Conference has no control over the above related meetings, their content, conduct or protocols. Should you have any concern over content or protocols, please contact the organization directly.

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# November 2024 EVENTS SCHEDULE

## SEMA 2024

Westgate Las Vegas Resort & Casino - 3000 Paradise Rd., Las Vegas, NV

Room Block Reservations: - Visit [semashow.com](http://semashow.com) • Pre-Registration closes October 30

### **TUESDAY, NOVEMBER 5**

7am Collision Industry Prayer Meeting

9am - 5pm SEMA Show

9:30am - 4pm Repairer Driven Education

8am - 5pm **Collision Industry Conference**

6pm **Collision Industry Conference Reception**

7:30pm **Collision Industry Red Carpet Awards Night**

### **WEDNESDAY, NOVEMBER 6**

9am - 5pm SEMA Show

9:30am - 4pm Repairer Driven Education

### **THURSDAY, NOVEMBER 7**

9am - 5pm SEMA Show

9:30am - 5pm Repairer Driven Education

12:30pm - 3:30pm OEM Summit (Repairer Driven Education)

9pm SCRS After Party

### **FRIDAY, NOVEMBER 8**

9am - 4pm SEMA Show

Visit [www.ciclink.com](http://www.ciclink.com)  
to see full schedule

\*schedule subject to change

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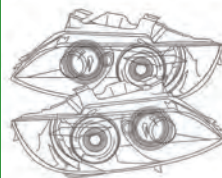
**ROE—Recycled Original Equipment® auto parts cost 20 to 80 percent of the cost of new OEM parts.** An entire assembly—a door, for example—is often available as a structurally sound unit from an automotive recycler, with all its requisite parts pre-installed and ready to match the repair; there’s no need to find and install the components included in the assembly. This offers a huge savings in time for the shop not having to remove and reinstall parts in the complete door assembly. **The more included components, the more the savings.**

**Benefit #1: Reputable Recyclers Supply Quality Parts.** Sourcing quality recycled OEM parts from a reputable, professional automotive recycler—like an ARA member—that can get the part there on time and in the condition that it was promised, can decrease cycle time, speed up delivery to the customer, increase profits for the shop and keep that vehicle on the road.

**Benefit #2: Recyclers Are Viable Partners to the OEMs.** As the suppliers of the largest collective inventory of recycled parts harvested directly from vehicles of all makes and models that were produced on the OEM assembly line, recyclers provide the best option for vehicle repairs.

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Front headlamps	OEM average cost	Recycled average cost	Difference
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2016–2018 Apps	\$672	\$472	-30%
2013–2015 Apps	\$541	\$334	-38%
2012+ Apps	\$376	\$216	-43%



**Sandy Blalock**  
ARA Executive Director  
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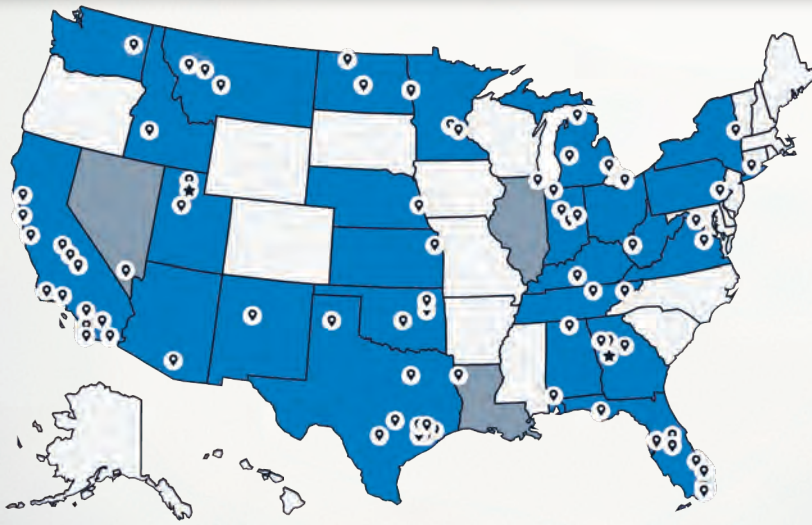
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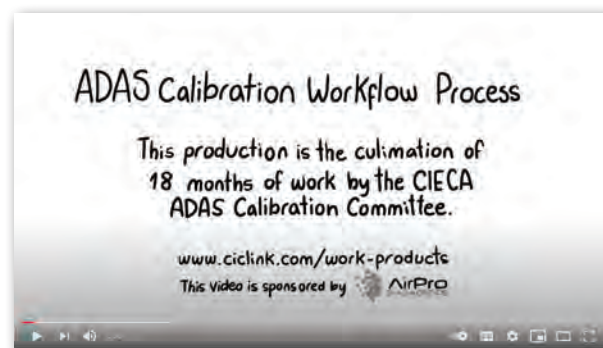
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## **Calibration Workflow Process Document**

<https://www.ciclink.com/wp-content/uploads/2020/12/Calibration-Workflow-Complete.pdf>

## **Calibration Workflow Process Video, donated by AirPro Diagnostics**

<https://www.youtube.com/watch?v=YN2mf4I5FqM>



## **Quick Start Guide Pre-and Post Scanning**

<http://www.ciclink.com/wp-content/uploads/2018/08/CIC-Quick-Start-Guide-Pre-Post-Scanning.pdf>

## **Wiki Glossary of Terms for the collision industry**

<http://www.ciclink.com/wiki-introduction/>

## **Definition - Feather Prime and Block (2006)**

<http://www.ciclink.com/wp-content/uploads/2018/08/FeatherPrimeBlock.pdf>

## **Collision Repair Provider Definition (2017)**

<http://www.ciclink.com/wp-content/uploads/2013/10/CIC-Collision-Repair-Provider-Definition-2017.pdf>

## **Electronic Parts Procurement Matrix - Parts Committee (2014)**

[http://www.ciclink.com/wp-content/uploads/2014/04/CIC\\_Parts\\_Materials\\_Comm\\_Electr\\_Parts\\_Procure\\_Matrix\\_FINAL2-13-14.pdf](http://www.ciclink.com/wp-content/uploads/2014/04/CIC_Parts_Materials_Comm_Electr_Parts_Procure_Matrix_FINAL2-13-14.pdf)

## **Best Practices Guidelines for Digital Imaging**

<http://www.ciclink.com/archive/BPDigitalImaging.pdf>

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The Collision Industry Conference (CIC) is a forum made up of participants from all industry segments for the expressed purpose of discussing and exploring the issues that occur among them. Through discussion and research during meetings and extensive interim committee work, CIC attempts to form consensus on various issues, aware that all such findings are nonbinding and voluntarily accepted. CIC is not a trade association.

The meetings are open to all interested individuals of all segments of the industry to include repairers, insurers, paint and material companies, equipment, vehicle manufacturers, data providers, representatives of trade associations, anyone with an interest in creating a more professional industry. Each agenda has time set aside for participants to publicly address their concerns that are not on the published agenda through the time set aside as “open microphone”. The Past Chair’s committee is charged with the duty of appointing the succeeding CIC Chair.

**VISION:** A collision industry in which all segments work together to enable a complete, safe, and quality repair.

**MISSION:** A forum where collision industry stakeholders come together to discuss issues, enhance understanding, find common ground and communicate possible solutions to the industry.

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