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TABLE OF CONTENTS

CIC SPONSORS	2
About CIC Chairman Dan Risley	7
Participant Guidelines	12
Meeting Agenda for July 23.....	18
Lunch Options.....	21
Current Committees.....	24
Anti-Trust Statement.....	30
Upcoming Events Schedule.....	34
Work Products.....	38
About CIC - Mission, Vision.....	42
Past Chairs	47



About Dan Risley

2024-2025 CIC Chairman

Dan is currently the Vice President of Quality Repair and Market Development for CCC Intelligent Solutions. He has spent the past 30 years working in the collision repair industry, where he began working in a family-owned collision repair facility in Chicago, Illinois. Upon leaving the family business, he started his career working as a sales and service representative for BASF and later as the director for Allstate's Good Hands Repair Network.

Prior to working for CCC, he was fortunate to spend over ten years as the Executive Director of the Society of Collision Repair Specialists (SCRS) and President of the Automotive Service Association (ASA). In 2021, he was inducted into the collision industry's hall of fame (Hall of Eagles).

Over the course of his career Dan has held various leadership positions in the industry such as the President of the Collision Industry Foundation, CIECA board member, NABC board member, co-chair of the CIC Database Access Privacy and Security Committee and moderator/producer of the MSO Symposium.

Dan attended his first CIC meeting in 1999 in Kansas City, Missouri. He attributes a lot of his professional growth and success to the past twenty plus years attending CIC and working amongst the leadership in the collision repair industry.

Dan added, "I've been extremely fortunate to not only attend CIC but witness change in the industry derived from these meetings. I've witnessed the leadership, representing ALL the industry's stakeholders, come together to professionally discuss sensitive topics and problem solve. As the CIC Chairman and meeting facilitator, it is my goal to not only continue the legacy of industry collaboration but bring it forward with the help, guidance and mentorship that was given to me from so many industry leaders."



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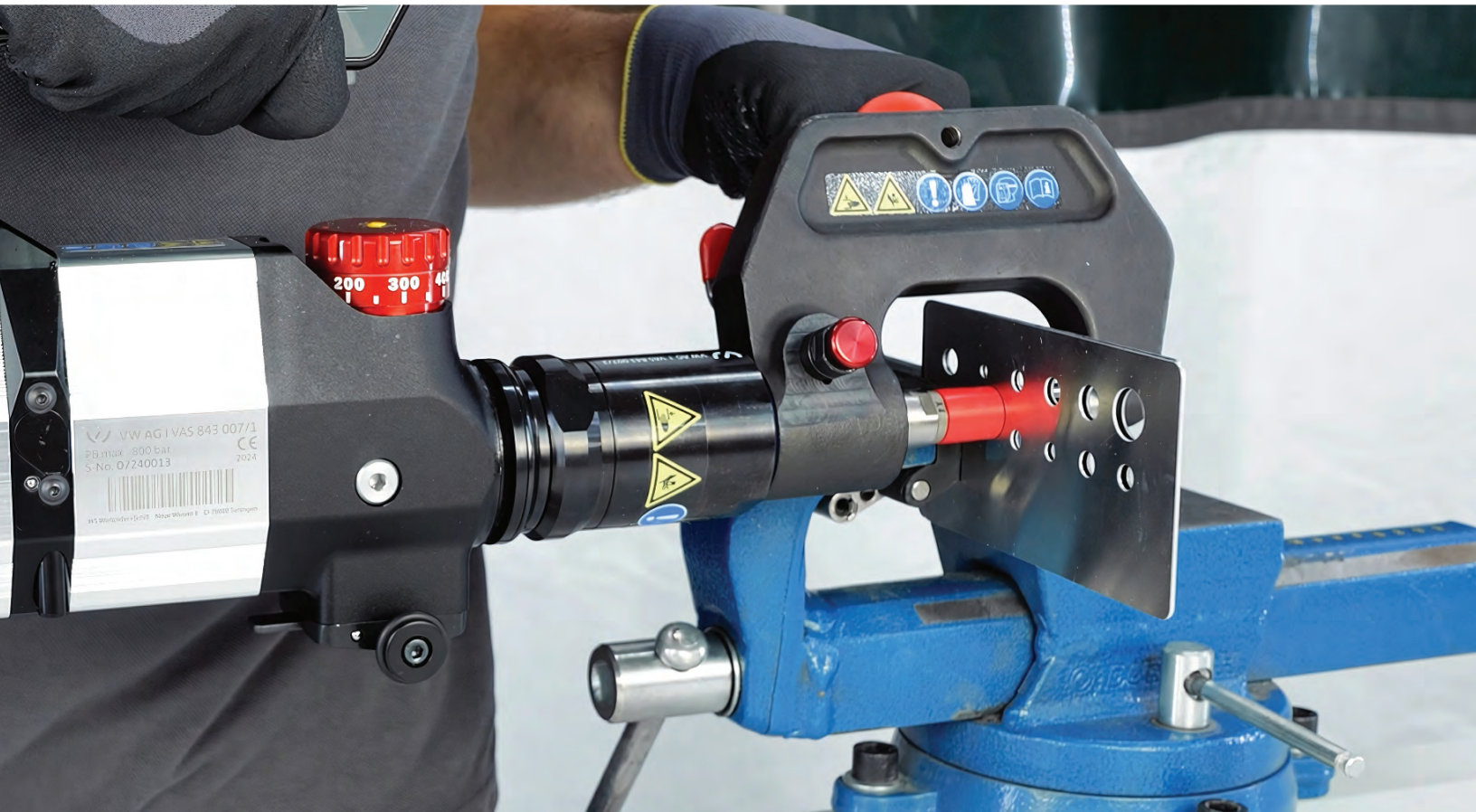
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The CIC exists for the benefit of the entire collision industry. No preference is given to any industry segment or constituent. All are welcome and all are encouraged to participate. CIC seeks to create an environment that fosters the free exchange of ideas with a common goal of improving the collision industry. Only where participants commit to norms of mutual respect, civility and courtesy, can this environment exist in its most productive form.

Accordingly, all attendees of the CIC are asked to abide by the following Code of Conduct:-

- **Be active - get involved!** Find a subject that is interesting to you and get on the committee! Any participant can join any committee.
- **Please... use microphones!** Introduce yourself and the company you are with, speak clearly to ensure everyone can hear you. Please refer to: "Open Microphone Standard Operating Procedures".
- **All participants shall be treated with dignity.** Verbal abuse or harassment, including comments that are insulting, threatening or slanderous will not be tolerated.
- **Never use group pressure** to embarrass or force an outcome or decision that clearly requires further deliberation. Participate and encourage participation.
- If you would like a question asked and fear potential retribution, we encourage you to approach any of the CIC past chairs. They will ensure your question is presented (if appropriate) and will ensure anonymity.
- **Committee input should go through committee chair.** Protocol would ask that any new material / discussion be shared with the Chairman prior to presentation. The committee chairman and their contact information can be located on page 7 of this program, or at ciclink.com.
- Use this forum as an opportunity to network with other industry members.
- During all aspects of CIC meetings, all participants shall abide by the Federal Anti-Trust laws. A copy of the CIC Anti-Trust Policy can be found on page 22 of this program, or at ciclink.com.
- **Videotaping or streaming of any kind with any type of device is strictly prohibited at CIC meetings.** Audio recording is allowed only by the trade media and audio tapes are to be destroyed upon completion of their writings. Anyone found recording without the express permission of the CIC Chairman will be asked to discontinue and asked to leave the meeting; the recording will be confiscated or deleted.

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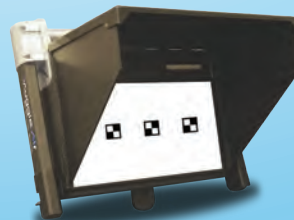
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WEDNESDAY, JULY 23 (Eastern Standard Time)

Sonesta Philadelphia Rittenhouse Square - Philadelphia, PA

- 8:00a Opening Introduction** [Dan Risley] - *CIC Kick Off, from the CIC Chairman*
- 8:15a Marketing Council** [Jordan Hendler]
CIC Announcements - *Attendee welcome, housekeeping and marketing insights to start the day.*
- 8:25a Definitions** [Jordan Hendler, Fred Iantorno]
Updating Industry Definitions in the Total Loss and Salvage Categories - *There are several definitions used in the marketplace today, such as Economic Total Loss, Environmental Total Loss, Customer Retained Salvage, Salvage Threshold and more, which have not made it into the CIC Wiki Glossary of Terms. This presentation will show which definitions are believed to be missing, and ask for audience participation as to which should be defined.*
- 8:40a OEM Industry Relations** [Liz Stein, Ron Reichen]
Total Loss Information and How it Affects the Consumer, OEM and Collision Repairer Experience - *Total Losses are on the increase. They are affecting everyone in the ecosystem. This presentation is a data-led presentation on the stats regarding Total Loss and the down-the-line effects they are having with OEMs, collision repairers, and the consumer.*
- 9:15a Governmental** [Bob Redding, Jill Tuggle]
A Crash Course on Total Loss and Salvage Public Policy: Does it Need to be Repaired? - *Many collision repairers have noticed a significant increase in total loss determinations. This program will examine how laws concerning total loss determinations, salvage titling, and parts utilization vary by state. Panelists representing a cross-section of industry stakeholders will discuss these policies' impact on total loss rates and consider other public policy factors that may also influence total loss rates. The panelists will have an opportunity to present and react to ideas on changing those laws.*
- 10:00a Q&A and Open Mic** - *Reserve promotional announcements for afternoon Open Mic.*
- 10:10a MORNING BREAK** - *Thank Our Sponsors!*
- 10:35a Special Presentation** [Jeff Peevy]
Special Presentation on the Registered Apprenticeship Program from I-CAR - *I-CAR will share info on its Registered Apprenticeship Program (RAP) - What is a RAP and how is it different from a Corporate Apprenticeship not endorsed by the Department of Labor; the role that I-CAR plays as a National Apprenticeship Hub; affiliated incentives and how to get them; and Potential state and tax benefits to the collision repair employers as well as job boards. They will also introduce the new CEO & President of I-CAR, Kyle Thompson.*
- 11:00a Data Access, Privacy & Security** [Trent Tinsley, Brian Burbridge]
Managing Data with Total Losses - *The committee will offer thoughts on vehicle data management and operational processes when a vehicle is declared a total loss.*

- 11:25a** **Industry Relations** [Aaron Schulenburg, Dan Friedman]
The Industry Experiment - Featuring Brunno Moretti - *THE INDUSTRY EXPERIMENT* is a podcast-style segment of the CIC event, created to spotlight candid, thought-provoking conversations that tackle pressing issues and challenge industry norms, behaviors, and relationships. Brunno Moretti, President of ADAS Solutions at Ascential Technologies ([linkedin.com/in/brunnomoretti](https://www.linkedin.com/in/brunnomoretti)) will share exclusive insights from internal research conducted by his team, revealing the serious consequences of improper calibration in advanced driver-assistance systems (ADAS). This in-depth discussion will explore industry accountability and ask a critical question: What does it really mean to keep safety technology safe?
- 12:10p** **LUNCH BREAK** - Local options available in the Attendee Program, page 21!
- 1:40p** **Business Operations & Management** [Amber Alley, Jeff Burton]
Announcing the Newest CIC Committee - The announcement of the newest CIC Committee - Business Operations & Management - will detail the committee's initial agenda, leadership and goals for upcoming presentation content. This committee was formed to outline items relating to day-to-day shop operation and management issues, and even in relation to other segments.
- 1:50p** **Repair Process and Procedures / Estimating & Repair Planning**
 [Kye Yeung, Barry Dorn, Danny Gredinberg, Erin Solis]
Total loss...Total Process... - A combined presentation and panel discussion focused on: Considering the entire Total Loss ecosystem and the challenges repairers face each day that are different from conventional repairs.
- 3:10p** **Q&A and Open Mic** - Promotional announcements allowed for this Open Mic!
- 3:20p** **AFTERNOON BREAK** - Thank Our Sponsors!
- 3:45p** **Special Presentation** [Sean O'Malley]
The IIHS Approach to Totaling a Vehicle - A step-by-step tutorial on what it takes to purposefully total a vehicle...for safety. From purchase to scrapyard, how IIHS tests a vehicle.
- 4:00p** **Emerging Technologies** [Gabriel Morely, Scott VanHulle]
New Cars, New Total Losses? - Are modern materials, repair methods, new technologies, and more creating a perfect storm to change the way total losses are handled in the marketplace? Hear from an expert panel how these advancements have compounded into changing the way total losses are evaluated and processed. As more innovation continues to drive forward, what can be done to make repairability and affordability align?
- 4:45p** **Closing Comments, Adjourn** [Dan Risley]
- 6:30p** **CIC Reception**

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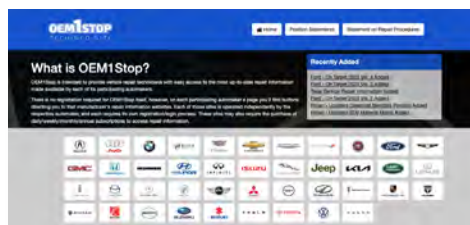
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NEW COMMITTEE!

BUSINESS OPERATIONS & MANAGEMENT

[Amber Alley, Jeff Burton]

EMERGING TECHNOLOGIES, DIGITAL

[Chuck Olsen, Greg Peeters]

INDUSTRY RELATIONS

[Aaron Schlenburg, Dan Friedman]

DATA ACCESS, PRIVACY & SECURITY

[Trent Tinsley, Brian Burbridge]

EMERGING TECHNOLOGIES, ANALOG

[Scott VanHulle, Gabriel Morley]

MARKETING COUNCIL

[Jordan Hendler, Josh McFarlin]

DEFINITIONS TASK FORCE

[Chris Evans, Fred Iantorno]

ESTIMATING & REPAIR PLANNING

[Danny Gredinberg, Erin Solis]

OEM-REPAIRER RELATIONS

[Liz Stein, Ron Reichen]

EDUCATION & TALENT POOL

[Bud Center]

GOVERNMENTAL

[Bob Redding, Jill Tuggle]

PARTS & MATERIALS

[Jeff Wildman, Andrew Batenhorst]

<https://ciclink.com/committees>

REPAIR PROCESS & PROCEDURE

[Kye Yeung, Barry Dorn]



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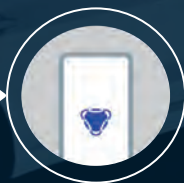
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Please be advised that at any and all meetings the following guidelines for conduct shall be established and followed:

No participant shall be allowed to discuss any subject relating to prices charged, discounts offered of any nature, hourly rate, employee benefits, or assignments made with third party entities. Should any discussion of these items take place, said participant will be asked to refrain immediately, disregarding any pursuant discussion, and should said party deny such request, the meeting will be immediately disbanded.

All participants are herewith notified that the materials presented herein are not to be construed as information or direction to take concerted actions. The information can be utilized by individuals acting within their own judgment, making sound business decisions, without agreements with other participants of this meeting.

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SD Collision Center 315 Mitchell Way, San Diego CA 92130 Office: (619) 348-1100			
2023 Kia Sorento Plug-In VIN: KNDRLDLH9P5184727		Provider Protech	
Scan Date 1/9/2025 11:53:12 AM	Scan Type Other	Scan ID 2e60ee76-d541	
Estimate Date 2/28/2025 1:36:54 AM	Estimate ID 1785710		
Operations Details			
Calibration	Associated DTC	Line#	Esti
1. Static Calibration - Adaptive Cruise Control - ACC (2)	---	6	Frt E
		7	Frt E
		2	Frt E
		14	W/S
2. Static Calibration - Blind Spot Warning - BSW (1)	---	10	Frt E
			Sent
3. Static Calibration - LaneKeep Assist: LKA (1)	---	14	W/S

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JULY 2025

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MONDAY, JULY 21

1pm
Collision Industry
Foundation (CIF)
Board of Trustees Meeting

TUESDAY, JULY 22

11am
CREF 23rd Annual Golf
Fundraiser
Philmont Country Club

2pm - 5pm
SCRS Open Board Meeting

WEDNESDAY, JULY 23

8am - 5pm
**Collision Industry
Conference**

6:30pm
**Collision Industry
Conference Reception**

THURSDAY, JULY 24

8am - 5pm:
SCRS Affiliate Associations
Meeting
Invite Only

8am
OEM Collision Repair
Roundtable
Invite Only

Visit **www.ciclink.com** to see full schedule

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Summer 2025 & Upcoming EVENTS SCHEDULE

SEMA 2025

Resorts World Las Vegas & Las Vegas Convention Center - Las Vegas, NV

TUESDAY, NOVEMBER 4

6:30am Collision Industry Prayer Meeting
Room: Rose 12

8am - 5pm **Collision Industry Conference**

9am - 5pm SEMA Show**

6pm **Collision Industry Conference Reception**

7:30pm **Collision Industry Red Carpet Awards Night**

WEDNESDAY, NOVEMBER 5

9am - 5pm SEMA Show**

9:30am - 4pm Repairer Driven Education**

THURSDAY, NOVEMBER 6

9am - 5pm SEMA Show**

9:30am - 4:30pm Repairer Driven Education**

12:30pm - 4:30pm OEM Summit (Repairer Driven Education)**

9pm SCRS After Party**

FRIDAY, NOVEMBER 7

9am - 4pm SEMA Show**

9:30am - 5pm Repairer Driven Education**

****Registration is required for all SEMA, SCRS and Repairer Driven events.
Visit www.ciclink.com for updates and registration links!**

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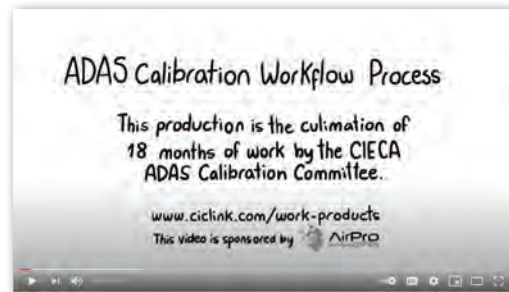
<https://www.ciclink.com/wp-content/uploads/2021/01/2020-11-Golden-Rules-of-Data-Protection-Sharing.pdf>

Calibration Workflow Process Document

<https://www.ciclink.com/wp-content/uploads/2020/12/Calibration-Workflow-Complete.pdf>

Calibration Workflow Process Video, donated by AirPro Diagnostics

<https://www.youtube.com/watch?v=YN2mf4I5FqM>



Quick Start Guide Pre-and Post Scanning

<http://www.ciclink.com/wp-content/uploads/2018/08/CIC-Quick-Start-Guide-Pre-Post-Scanning.pdf>

Wiki Glossary of Terms for the collision industry

<http://www.ciclink.com/wiki-introduction/>

Definition - Feather Prime and Block (2006)

<http://www.ciclink.com/wp-content/uploads/2018/08/FeatherPrimeBlock.pdf>

Collision Repair Provider Definition (2017)

<http://www.ciclink.com/wp-content/uploads/2013/10/CIC-Collision-Repair-Provider-Definition-2017.pdf>

Electronic Parts Procurement Matrix - Parts Committee (2014)

http://www.ciclink.com/wp-content/uploads/2014/04/CIC_Parts_Materials_Comm_Electr_Parts_Procure_Matrix_FINAL2-13-14.pdf

Best Practices Guidelines for Digital Imaging

<http://www.ciclink.com/archive/BPDigitalImaging.pdf>

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The meetings are open to all interested individuals of all segments of the industry to include repairers, insurers, paint and material companies, equipment, vehicle manufacturers, data providers, representatives of trade associations, anyone with an interest in creating a more professional industry. Each agenda has time set aside for participants to publicly address their concerns that are not on the published agenda through the time set aside as "open microphone". The Past Chair's committee is charged with the duty of appointing the succeeding CIC Chair.

VISION: A collision industry in which all segments work together to enable a complete, safe, and quality repair.

MISSION: A forum where collision industry stakeholders come together to discuss issues, enhance understanding, find common ground and communicate possible solutions to the industry.

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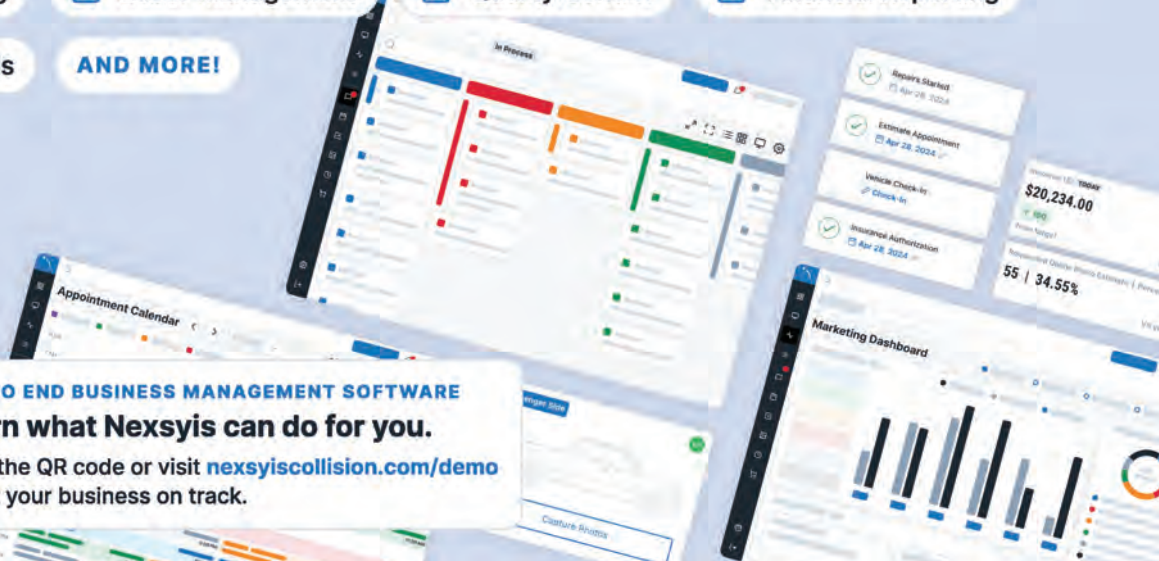
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The advertisement for Snapshot features a dark blue background with a car's side mirror and door visible on the right. The Snapshot logo is at the top left, followed by the text 'ALL-IN-ONE CLAIMS PLATFORM BUILT TO GROW WITH YOUR BUSINESS'. Below this is a horizontal line and a paragraph about sending damage photos and receiving estimates. Further down is another paragraph about driving a virtual claims strategy into the future. At the bottom right, there is a QR code and the text 'Schedule A Demo'.

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Nikki McDonald (1993-94)

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Erick Bickett (1997-1998)

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Dale Delmege (1999-2000)

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ph: 616-265-2507

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