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About Dan Risley

2024-2026 CIC Chairman

Dan is currently the Vice President of Quality Repair and Market Development for CCC Intelligent Solutions. He has spent the past 30 years working in the collision repair industry, where he began working in a family-owned collision repair facility in Chicago, Illinois. Upon leaving the family business, he started his career working as a sales and service representative for BASF and later as the director for Allstate's Good Hands Repair Network.

Prior to working for CCC, he was fortunate to spend over ten years as the Executive Director of the Society of Collision Repair Specialists (SCRS) and President of the Automotive Service Association (ASA). In 2021, he was inducted into the collision industry's hall of fame (Hall of Eagles).

Over the course of his career Dan has held various leadership positions in the industry such as the President of the Collision Industry Foundation, CIECA board member, NABC board member, co-chair of the CIC Database Access Privacy and Security Committee and moderator/producer of the MSO Symposium.

Dan attended his first CIC meeting in 1999 in Kansas City, Missouri. He attributes a lot of his professional growth and success to the past twenty plus years attending CIC and working amongst the leadership in the collision repair industry.

Dan added, "I've been extremely fortunate to not only attend CIC but witness change in the industry derived from these meetings. I've witnessed the leadership, representing ALL the industry's stakeholders, come together to professionally discuss sensitive topics and problem solve. As the CIC Chairman and meeting facilitator, it is my goal to not only continue the legacy of industry collaboration but bring it forward with the help, guidance and mentorship that was given to me from so many industry leaders."

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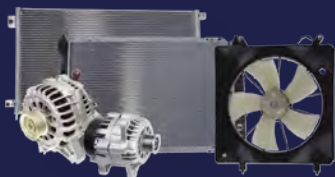
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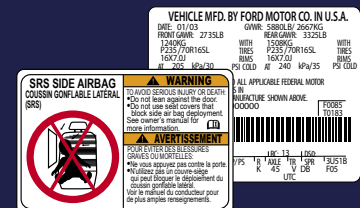
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The CIC exists for the benefit of the entire collision industry. No preference is given to any industry segment or constituent. All are welcome and all are encouraged to participate. CIC seeks to create an environment that fosters the free exchange of ideas with a common goal of improving the collision industry. Only where participants commit to norms of mutual respect, civility and courtesy, can this environment exist in its most productive form.

Accordingly, all attendees of the CIC are asked to abide by the following Code of Conduct:

- **Be active - get involved!** Find a subject that is interesting to you and get on the committee! Any participant can join any committee.
- **Please... use microphones!** Introduce yourself and the company you are with, speak clearly to ensure everyone can hear you. Please refer to: "Open Microphone Standard Operating Procedures".
- **All participants shall be treated with dignity.** Verbal abuse or harassment, including comments that are insulting, threatening or slanderous will not be tolerated.
- **Never use group pressure** to embarrass or force an outcome or decision that clearly requires further deliberation. Participate and encourage participation.
- If you would like a question asked and fear potential retribution, we encourage you to approach any of the CIC past chairs. They will ensure your question is presented (if appropriate) and will ensure anonymity.
- **Committee input should go through committee chair.** Protocol would ask that any new material / discussion be shared with the Chairman prior to presentation. The committee chairman and their contact information can be located on page 7 of this program, or at ciclink.com.
- Use this forum as an opportunity to network with other industry members.
- During all aspects of CIC meetings, all participants shall abide by the Federal Anti-Trust laws. A copy of the CIC Anti-Trust Policy can be found on page 28 of this program, or at ciclink.com.
- **Videotaping or streaming of any kind with any type of device is strictly prohibited at CIC meetings.** Audio recording is allowed only by the trade media and audio tapes are to be destroyed upon completion of their writings. Anyone found recording without the express permission of the CIC Chairman will be asked to discontinue and asked to leave the meeting; the recording will be confiscated or deleted.

<https://ciclink.com/participant-guidelines/>

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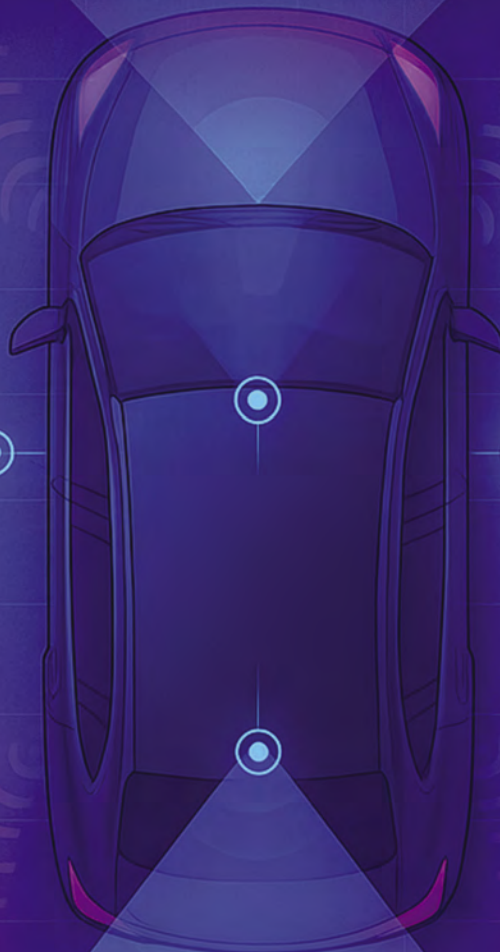


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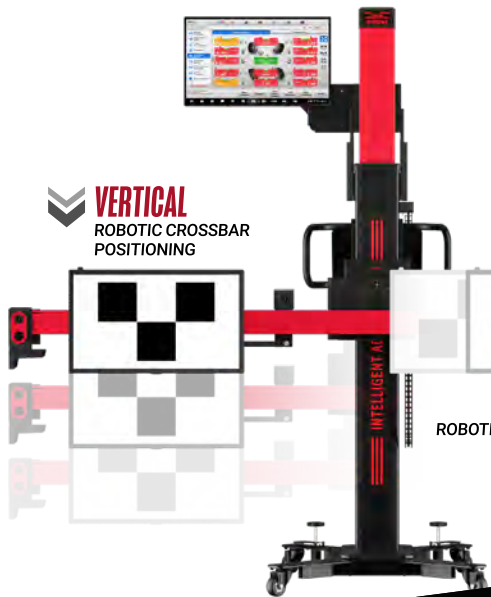
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WEDNESDAY, JANUARY 21 (Pacific Standard Time)

Hilton Palm Springs, Palm Springs, CA

- 8:00a Opening Introduction** [Dan Risley] - *CIC Kick Off from the CIC Chairman*
- 8:20a Marketing Council** [Jordan Hendler]
CIC Announcements - *Attendee welcome, housekeeping and marketing insights to start the day. Insights as to CIC community, and engaging throughout the year.*
- 8:35a Emerging Technologies** [Scott VanHulle, Gabriel Morley]
The Future Body Shop: Ready or Not? - *Exploring how emerging technologies are reshaping collision repair—from AI-powered estimating and claims handling to VR-guided repairs, robotic refinishing, new technologies, and advanced automation on the shop floor, this panel discussion aims to separate hype from reality, sharing what's already working, what's coming next, and how shop owners can prepare for the future.*
- 9:20a Business Operations and Management** [Amber Alley, Jeff Burton]
Recent Trends in Growth Opportunities - Growing from the Inside Out - *A panel and presentation segment showing Growth Opportunities - searching out limiting factors and improving them, not just through expansion into adjacent industries with diversification. Panelists will focus on using KPI's, benchmarking, market insights, production measurements and financial indicators to identify opportunities and execute plans.*
- 10:00a Q&A and Open Mic** - *Reserve promotional announcements for final Open Mic.*
- 10:15a MORNING BREAK** - *Thank Our Sponsors!*
- 10:35a OEM Industry Relations** [Liz Stein, Ron Reichen]
New Year, New OEM Information to Take Back - *For the New Year, this session invites two OEMs who have some new network information they want to share, along with existing technical information you may not know existed.*
- 11:20a The Industry Experiment** [Aaron Schulenburg, Dan Friedman]
The Industry Experiment - Featuring Rebekah Cooper - *THE INDUSTRY EXPERIMENT is a CIC podcast-style segment designed to challenge assumptions and spark evolution within the collision industry. This session features Rebekah Cooper, Partner at The Cooper Firm and a nationally recognized litigator specializing in automotive product liability and advanced safety technologies (ADAS, autonomous driving).*
Drawing on her unique background in both insurance defense and consumer advocacy, Rebekah will discuss how emerging vehicle tech is reshaping accountability and where current system gaps leave consumers vulnerable.
- 12:05p LUNCH BREAK** - *Lunch on your own (see pg. 23 for details)*
- 1:35p Data Access, Privacy & Security** [Trent Tinsley, Brian Burbridge]
Total Loss Data Clearance - *In this short but effective segment, the committee will present some final findings on data clearance on total losses, including OEM instructions for resets.*

- 1:55p** **Parts & Materials** [Jeff Wildman, Andrew Batenhorst]
Beyond the Basics: Advanced Safety and 3D Printing for Next-Gen Repairs - *Dust and Fume Containment for Multi-Material Vehicle Repairs: Safety, Compliance, and Innovation: As vehicles incorporate complex metals, coatings, and advanced adhesives, repair environments face new health and safety challenges. This session explores carcinogenic risks, regulatory requirements, and proven industry methods for dust and fume containment—along with innovative strategies to protect technicians and maintain compliance.*
Transforming Collision Repair with 3D Printed Tools: Discover how Lucid is using advanced 3D printing to design custom tools for its Gravity platform, improving precision and efficiency in complex repairs. This session highlights the benefits for technicians, vehicle owners, and Lucid—faster turnaround, ergonomic tools, cost savings, and sustainability—supported by real-world examples and demonstrations.
- 2:45p** **Q&A and Open Mic** - *Promotional announcements allowed for this Open Mic.*
- 2:55p** **Special Presentation** [WIN Leadership]
WIN's 20th anniversary and the Founding Mothers Award - *The Women's Industry Network will share about their mission, and updates relative to the 20th Anniversary and the Founding Mothers Award.*
- 3:05p** **AFTERNOON BREAK** - *Thank Our Sponsors!*
- 3:25p** **Estimating & Repair Planning** [Danny Gredinberg, Erin Solis]
P-Page Power-Up: What's New for 2026 - *Why You Can't Miss This: The 2025 updates from information providers introduce fundamental shifts in how complex labor and "not-included" operations are documented and reimbursed. Staying current is no longer optional; failing to adapt to these new procedural rules means leaving necessary operations on the table and risking incomplete repair plans. This session equips you with the latest logic to ensure your estimates and repair plans are technically accurate and reflective of current repair standards.*
- 3:55p** **Repair Process and Procedures** [Kye Yeung, Barry Dorn]
Destroying the Weld: Myth-Understood Aspects of the Welding Process - *This impactful segment will reveal the challenges and knowledge gaps commonly encountered in the industry related to Welding/Joining; certification or qualifications, liabilities, and even diving into the defects found in continuing education, processes and equipment seen at the shop level. The panel endeavors to answer the questions around the standards shops and technicians should be striving to meet, and how they can achieve those goals with confidence through capability and training.*
- 4:55p** **Closing Comments, Adjourn** [Dan Risley]
- 6:30p** **CIC Reception**

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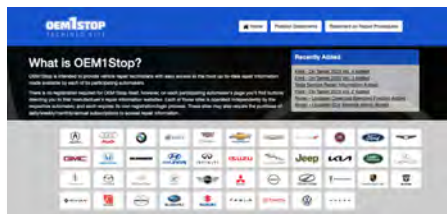
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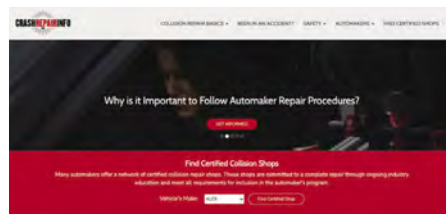
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THE INDUSTRY EXPERIMENT

[Aaron Schulenburg, Dan Friedman]

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[Chris Evans, Fred Iantorno]

MARKETING COUNCIL

[Jordan Hendler, Josh McFarlin]

EDUCATION & TALENT POOL

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OEM-REPAIRER RELATIONS

[Liz Stein, Ron Reichen]

EMERGING TECHNOLOGIES

[Scott VanHulle, Gabriel Morley]

PARTS & MATERIALS

[Jeff Wildman, Andrew Batenhorst]

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* USA, 2024

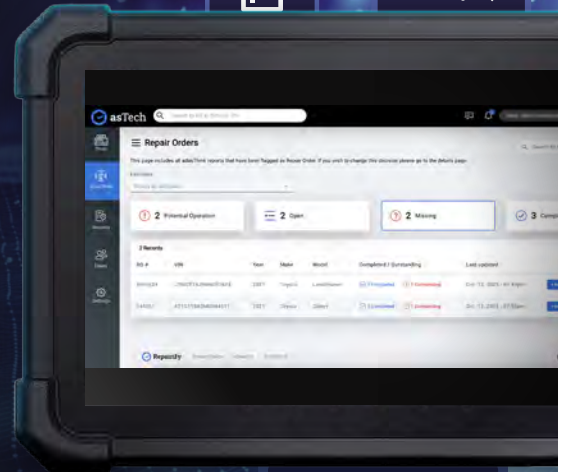


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All participants are herewith notified that the materials presented herein are not to be construed as information or direction to take concerted actions. The information can be utilized by individuals acting within their own judgment, making sound business decisions, without agreements with other participants of this meeting.

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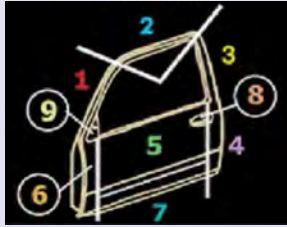
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JANUARY 2026

Hilton Palm Springs 400 E Tahquitz Canyon Way, Palm Springs, CA 92262

MONDAY, JANUARY 19

1pm - 5pm CIF Board of Trustees Annual Meeting

TUESDAY, JANUARY 20

8am NABC® Palm Springs Changing and Saving Lives
Golf Fundraiser *offsite: Desert Willow Golf Resort*

2pm - 5pm SCRS Board of Directors Open Meeting
room: Tapestry

5pm - 6pm ADAS Professionals of America Cocktail Hour
room: Plaza CD

5pm - 6:30pm Women's Industry Network (WIN) Meet up
offsite: Coyote Blue

6:30pm - 9:30pm CIF Cocktails for a Cause Annual Charity Fundraiser
offsite: Agua Caliente Casino

WEDNESDAY, JANUARY 21

6:30am Collision Industry Prayer Meeting
room: Oasis 2

8am - 5pm **Collision Industry Conference**

6:30pm **Collision Industry Conference Reception**

THURSDAY, JANUARY 22

8am OEM Collision Repair Roundtable *Invite Only

9am - 12pm CIECA Board of Directors Meeting

RELATED MEETINGS DISCLAIMER: The Collision Industry Conference has no control over the above related meetings, their content, conduct or protocols. Should you have any concern over content or protocols, please contact the organization directly.

January 2026 & Upcoming EVENTS SCHEDULE

APRIL 2026

*Embassy Suites by Hilton Charlotte Concord Golf Resort & Spa
5400 John Q. Hammons Dr. NW, Concord, NC 28027*

WEDNESDAY, APRIL 22

8am - 5pm

Collision Industry Conference

6:30pm

Collision Industry Conference Reception

**IN CONJUNCTION WITH
THE 2026**



Visit **www.ciclink.com** to see full schedule

*schedule subject to change

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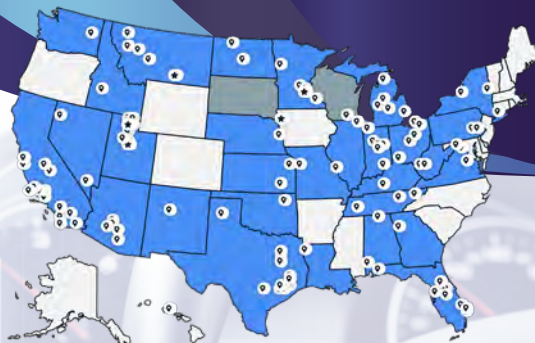
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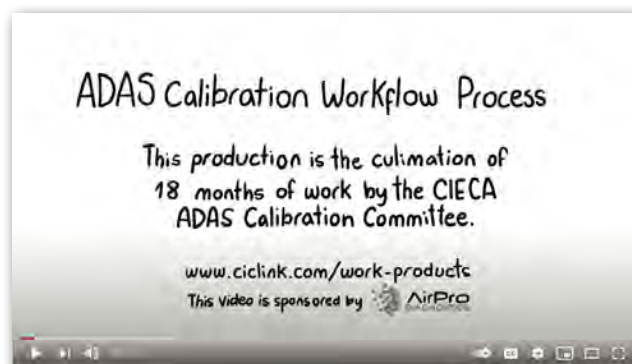
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Calibration Workflow Process Document

<https://www.ciclink.com/wp-content/uploads/2020/12/Calibration-Workflow-Complete.pdf>

Calibration Workflow Process Video, donated by AirPro Diagnostics

<https://www.youtube.com/watch?v=YN2mf4l5FqM>



Quick Start Guide Pre-and Post Scanning

<http://www.ciclink.com/wp-content/uploads/2018/08/CIC-Quick-Start-Guide-Pre-Post-Scanning.pdf>

Wiki Glossary of Terms for the collision industry

<http://www.ciclink.com/wiki-introduction/>

Definition - Feather Prime and Block (2006)

<http://www.ciclink.com/wp-content/uploads/2018/08/FeatherPrimeBlock.pdf>

Collision Repair Provider Definition (2017)

<http://www.ciclink.com/wp-content/uploads/2013/10/CIC-Collision-Repair-Provider-Definition-2017.pdf>

Electronic Parts Procurement Matrix - Parts Committee (2014)

http://www.ciclink.com/wp-content/uploads/2014/04/CIC_Parts_Materials_Comm_Electr_Parts_Procure_Matrix_FINAL2-13-14.pdf

Best Practices Guidelines for Digital Imaging

<http://www.ciclink.com/archive/BPDigitalImaging.pdf>

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The Collision Industry Conference (CIC) is a forum made up of participants from all industry segments for the expressed purpose of discussing and exploring the issues that occur among them. Through discussion and research during meetings and extensive interim committee work, CIC attempts to form consensus on various issues, aware that all such findings are nonbinding and voluntarily accepted. CIC is not a trade association.

The meetings are open to all interested individuals of all segments of the industry to include repairers, insurers, paint and material companies, equipment, vehicle manufacturers, data providers, representatives of trade associations, anyone with an interest in creating a more professional industry. Each agenda has time set aside for participants to publicly address their concerns that are not on the published agenda through the time set aside as “open microphone”. The Past Chair’s committee is charged with the duty of appointing the succeeding CIC Chair.

VISION: A collision industry in which all segments work together to enable a complete, safe, and quality repair.

MISSION: A forum where collision industry stakeholders come together to discuss issues, enhance understanding, find common ground and communicate possible solutions to the industry.

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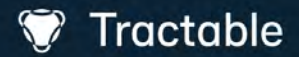
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Jack Caldwell (1986)

Deceased

Dale Delmege (1999-2000)

Deceased

George Avery (2013-2014)

ph: 309-825-7357

Jeff Hendler (1987-88)

ph: 509-539-5629

Lou DiLisio (2001-2002)

ph: 847-507-3950

Randy Stabler (2015-2016)

ph: 818-652-0443

Chuck Sulkala (1989-90)

ph: 617-803-1120

Roger Wright (2003-2004)

ph: 404-886-3364

Guy Bargnes (2017-2018)

ph: 313-799-1408

Darrell Malott (1991-92)

Deceased

Rick Tuuri (2005-2006)

ph: 925-487-5799

Jeff Peevy (2019-2020)

ph: 224-704-3840

Nikki McDonald (1993-94)

ph: 719-647-9395

Stacy Bartnik (2007-2008)

ph: 616-265-2507

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CONTACT US:

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