



JANUARY 2026



**COLLISION
INDUSTRY
CONFERENCE**

**ATTENDEE
PROGRAM**



LEVEL ONE SPONSORS



AkzoNobel



SHERWIN WILLIAMS
valspar

THANK OUR
SPONSORS!



LEVEL TWO SPONSORS



THANK OUR SPONSORS!

AUDI OF AMERICA

autocare[®]
ASSOCIATION
Independence drives us.

abpa
Automotive Body Parts Association

CAR-O-LINER[®]

INTEGRATED
CarPartPro.com

CCC[®]


COLLISIONADVICE


CRASH CHAMPIONS
COLLISION REPAIR TEAM

CSNTM
COLLISION

FUSOR[®]
Repair Adhesives

GERBER
COLLISION & GLASS




J TAPETM
#TAPESMART


KECO
BODY REPAIR PRODUCTS


KSI
COLLISION PARTS

NATIONAL
COATINGS & SUPPLIES


NEXSYIS


NISSAN

Pro SPOT INTERNATIONAL

ProCOLOR COLLISION

REVV


MOPAR[®]


SUBARU
CERTIFIED COLLISION


Tractable

Interested in becoming a CIC Sponsor? Visit ciclink.com



TABLE OF CONTENTS

CIC Sponsors.....	2-5
About CIC Chairman Dan Risley	7
Participant Guidelines	12
Meeting Agenda for January 21.....	18-19
Lunch Options	23
Current Committees.....	24
Anti-Trust Statement.....	28
Upcoming Events Schedule.....	34-35
Work Products.....	38
About CIC - Mission, Vision.....	40
Past Chairs	43



About Dan Risley

2024-2026 CIC Chairman

Dan is currently the Vice President of Quality Repair and Market Development for CCC Intelligent Solutions. He has spent the past 30 years working in the collision repair industry, where he began working in a family-owned collision repair facility in Chicago, Illinois. Upon leaving the family business, he started his career working as a sales and service representative for BASF and later as the director for Allstate's Good Hands Repair Network.

Prior to working for CCC, he was fortunate to spend over ten years as the Executive Director of the Society of Collision Repair Specialists (SCRS) and President of the Automotive Service Association (ASA). In 2021, he was inducted into the collision industry's hall of fame (Hall of Eagles).

Over the course of his career Dan has held various leadership positions in the industry such as the President of the Collision Industry Foundation, CIECA board member, NABC board member, co-chair of the CIC Database Access Privacy and Security Committee and moderator/producer of the MSO Symposium.

Dan attended his first CIC meeting in 1999 in Kansas City, Missouri. He attributes a lot of his professional growth and success to the past twenty plus years attending CIC and working amongst the leadership in the collision repair industry.

Dan added, "I've been extremely fortunate to not only attend CIC but witness change in the industry derived from these meetings. I've witnessed the leadership, representing ALL the industry's stakeholders, come together to professionally discuss sensitive topics and problem solve. As the CIC Chairman and meeting facilitator, it is my goal to not only continue the legacy of industry collaboration but bring it forward with the help, guidance and mentorship that was given to me from so many industry leaders."



Now for the easy part™

New Repair Planning Findings Released

Read the latest OEM research and repair planning trends, including stories from best-in-class collision shops.



Scan the QR code to
download the
Repair Planning
Field Report, v5

How OEC helps collision repair stakeholders

Parts Ordering

collisionlink®



Certifications

CERTIFIED REPAIR NETWORK

evhandling qualified

collisionperformancenetwork

Repair Planning

repairlogic™ estimateIQ

Collision Coaching

repairedge

LKQ has the parts and services you need!

Your one-stop source for quality collision, mechanical, and remanufactured parts — backed by trusted brands across the industry.

LKQ
Keeping you moving



Collision and Mechanical Parts

KEYSTONE
An LKQ Company



OEM-Quality Aftermarket Collision Parts

LKQ
Remanufacturing



Remanufactured Engines, Transmissions & More

LKQ
Refinish



Complete Paint, Coatings & Supplies Solutions

ELITEK
VEHICLE SERVICES
AN LKQ COMPANY



Mobile + Remote Services / ADAS MAP Identification Software

ADL
AUTODATALABELS
An LKQ Company
STICK WITH US



Manufacturer and Distributor of Replacement Vehicle Information Labels

LKQ
Keeping you moving

©2025 LKQ Corporation. Visit us at LKQcorp.com

**Need Parts or Services?
LKQ Has You Covered!**

Contact us today!





Irus Mix

MIX SMARTER

AUTOMATE COLOR LIKE NEVER BEFORE

Axalta Irus Mix is a key part of the Axalta Irus digital color management process. It is the fastest fully automated mixing machine and is 100% hands-free. Available exclusively from Axalta, it puts you at the forefront of refinishing.

PERFORMANCE IMPROVEMENTS



TIME ADVANTAGES



LABOR OPTIMIZATION



ENVIRONMENTALLY THOUGHTFUL



COLOR ACCURACY YOU CAN COUNT ON

Cleverly designed bottles and automation processes deliver precise dosing and accurate color all the time, every time.

HIGH SPEED MIXING FOR HIGHER BODYSHOP PRODUCTIVITY

Maximizes throughput and improves productivity in your bodyshop.

REMOVE BODYSHOP BOTTLENECKS

It's so simple to operate, anyone can use it which frees up your painters and boosts bodyshop capacity.

KINDER TO THE ENVIRONMENT

Ergonomic bottles in a variety of sizes are made from 50% recycled plastic, and because you can use them right to the very last drop there's less waste than ever.



**THE MOST IMPACTFUL SENTENCE
IN COLLISION REPAIR STARTS WITH I**

I COUNT ON I-CAR®

Our vision? That every person in the collision repair industry has the information, knowledge and skills required to perform complete, safe and quality repairs for the ultimate benefit of the consumer.



LEARN MORE
AT I-CAR.COM

The CIC exists for the benefit of the entire collision industry. No preference is given to any industry segment or constituent. All are welcome and all are encouraged to participate. CIC seeks to create an environment that fosters the free exchange of ideas with a common goal of improving the collision industry. Only where participants commit to norms of mutual respect, civility and courtesy, can this environment exist in its most productive form.

Accordingly, all attendees of the CIC are asked to abide by the following Code of Conduct:

- Be active - get involved!** Find a subject that is interesting to you and get on the committee! Any participant can join any committee.
- Please... use microphones!** Introduce yourself and the company you are with, speak clearly to ensure everyone can hear you. Please refer to: "Open Microphone Standard Operating Procedures".
- All participants shall be treated with dignity.** Verbal abuse or harassment, including comments that are insulting, threatening or slanderous will not be tolerated.
- Never use group pressure** to embarrass or force an outcome or decision that clearly requires further deliberation. Participate and encourage participation.
- If you would like a question asked and fear potential retribution, we encourage you to approach any of the CIC past chairs. They will ensure your question is presented (if appropriate) and will ensure anonymity.
- Committee input should go through committee chair.** Protocol would ask that any new material / discussion be shared with the Chairman prior to presentation. The committee chairman and their contact information can be located on page 7 of this program, or at ciclink.com.
- Use this forum as an opportunity to network with other industry members.
- During all aspects of CIC meetings, all participants shall abide by the Federal Anti-Trust laws. A copy of the CIC Anti-Trust Policy can be found on page 28 of this program, or at ciclink.com.
- Videotaping or streaming of any kind with any type of device is strictly prohibited at CIC meetings.** Audio recording is allowed only by the trade media and audio tapes are to be destroyed upon completion of their writings. Anyone found recording without the express permission of the CIC Chairman will be asked to discontinue and asked to leave the meeting; the recording will be confiscated or deleted.

<https://ciclink.com/participant-guidelines/>

Meeting Polling, AV Coordination and Virtual Support proudly provided by:

Data on the Spot



833-368-7123

www.dataonthespot.com

Unlock the Hidden Profit in Your Shop with **Vice ADAS**

Built by industry veterans, this powerful ADAS management platform gives collision centers clear revenue insight, streamlined workflows, and real-time visibility—without the complexity.



CLEAR ADAS REVENUE VISIBILITY • INSTANT JOB & TEAM INSIGHTS
ACCURATE ADAS IDENTIFICATION REPORTS • SEAMLESS WORKFLOW INTEGRATION

 **Vice** ADAS



Rise above them all with 100 Line.



A brand of BASF –
We create chemistry

Lead the industry by becoming the fastest, greenest and most colorful –
with 100 Line.



100 Line leads the industry in every way so you can fly higher than anyone. With up to 40% shorter process times it's the fastest in the industry.¹ You can match every single color with 100% accuracy thanks to the world's most comprehensive color database. And when it comes to VOC levels, 100 Line outperforms them all, remaining under 250g/l, which is 40% below the legal limit, and maintains this low level regardless of temperature conditions. More speed, more color, more sustainability. Soar above them all with 100 Line.

bASF.refinish.com/glasurit.

¹ Compared to a standard basecoat line in the market.

Glasurit is a registered trademark of BASF
©2024 BASF Corporation

AD7230GE | BASF | Digital | Printed in USA | 12.2024

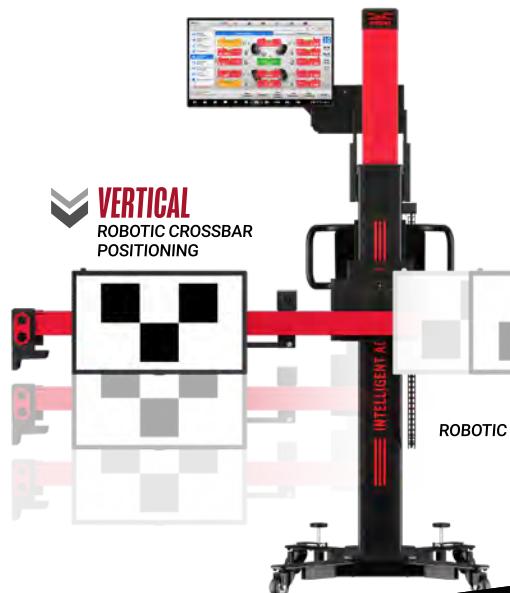
AUTEL MAXISYS

SOLUTIONS FOR EVERY SHOP

IA1000 AUTOMATED ADAS CALIBRATION & WHEEL ALIGNMENT SYSTEM

FULLY ROBOTIC FORWARD-FACING CALIBRATIONS

An all-in-one ADAS calibration, wheel alignment, and advanced diagnostics system featuring robotic target positioning and laser-guided accuracy. Designed for efficiency, precision, and repeatability, it's the ideal solution for modern service centers.



IA900 ADAS CALIBRATION & WHEEL ALIGNMENT SYSTEM

DIAGNOSTICS + WHEEL ALIGNMENT + ADVANCED ADAS
All systems health check, digital vehicle inspection, 3D wheel alignment, and step-by-step ADAS calibration instructions in a single system, investment, and workflow.



IA700 MODULAR ADAS CALIBRATION SYSTEM

DIAGNOSTICS + ALIGNMENT PRE-CHECK + ADVANCED ADAS
State-of-the-art and versatile wheel alignment pre-check and ADAS calibration system engineered for both in-shop and mobile applications – move from bay to bay and shop to shop.

✓ Scanning
✓ Diagnostics
✓ Calibrations
✓ Programming



AirPro Diagnostics expert remote Brand Specialists support your team throughout the entire repair process, including critical documentation, ensuring a safe and complete repair.



AirProDiagnostics.com



AirPro
DIAGNOSTICS

LEARN
MORE





Your **Trusted Partner** in the Collision Industry

Fuel great partnerships using our online resource center:

- Quarterly Length of Rental Reports
- Industry Insights
- Collision & Technology Solutions
- Mobility Solutions
- Company News

Learn more at Enterprise.com/PartnerResources

Powered by



WEDNESDAY, JANUARY 21

 (Pacific Standard Time)

Hilton Palm Springs, Palm Springs, CA

8:00a **Opening Introduction** [Dan Risley] - CIC Kick Off from the CIC Chairman

8:20a **Marketing Council** [Jordan Hendler]
CIC Announcements - Attendee welcome, housekeeping and marketing insights to start the day. Insights as to CIC community, and engaging throughout the year.

8:35a **Emerging Technologies** [Scott VanHulle, Gabriel Morley]
The Future Body Shop: Ready or Not? - Exploring how emerging technologies are reshaping collision repair—from AI-powered estimating and claims handling to VR-guided repairs, robotic refinishing, new technologies, and advanced automation on the shop floor, this panel discussion aims to separate hype from reality, sharing what's already working, what's coming next, and how shop owners can prepare for the future.

9:20a **Business Operations and Management** [Amber Alley, Jeff Burton]
Recent Trends in Growth Opportunities - Growing from the Inside Out - A panel and presentation segment showing Growth Opportunities - searching out limiting factors and improving them, not just through expansion into adjacent industries with diversification. Panelists will focus on using KPI's, benchmarking, market insights, production measurements and financial indicators to identify opportunities and execute plans.

10:00a **Q&A and Open Mic** - Reserve promotional announcements for final Open Mic.

10:15a **MORNING BREAK** - Thank Our Sponsors!

10:35a **OEM Industry Relations** [Liz Stein, Ron Reichen]
New Year, New OEM Information to Take Back - For the New Year, this session invites two OEMs who have some new network information they want to share, along with existing technical information you may not know existed.

11:20a **The Industry Experiment** [Aaron Schulenburg, Dan Friedman]
The Industry Experiment - Featuring Rebekah Cooper - THE INDUSTRY EXPERIMENT is a CIC podcast-style segment designed to challenge assumptions and spark evolution within the collision industry. This session features Rebekah Cooper, Partner at The Cooper Firm and a nationally recognized litigator specializing in automotive product liability and advanced safety technologies (ADAS, autonomous driving). Drawing on her unique background in both insurance defense and consumer advocacy, Rebekah will discuss how emerging vehicle tech is reshaping accountability and where current system gaps leave consumers vulnerable.

12:05p **LUNCH BREAK** - Lunch on your own (see pg. 23 for details)

1:35p **Data Access, Privacy & Security** [Trent Tinsley, Brian Burbridge]
Total Loss Data Clearance - In this short but effective segment, the committee will present some final findings on data clearance on total losses, including OEM instructions for resets.

1:55p

Parts & Materials [Jeff Wildman, Andrew Batenhorst]

Beyond the Basics: Advanced Safety and 3D Printing for Next-Gen Repairs - *Dust and Fume*

Containment for Multi-Material Vehicle Repairs: Safety, Compliance, and Innovation: As vehicles incorporate complex metals, coatings, and advanced adhesives, repair environments face new health and safety challenges. This session explores carcinogenic risks, regulatory requirements, and proven industry methods for dust and fume containment—along with innovative strategies to protect technicians and maintain compliance.

Transforming Collision Repair with 3D Printed Tools: Discover how Lucid is using advanced 3D printing to design custom tools for its Gravity platform, improving precision and efficiency in complex repairs. This session highlights the benefits for technicians, vehicle owners, and Lucid—faster turnaround, ergonomic tools, cost savings, and sustainability—supported by real-world examples and demonstrations.

2:45p

Q&A and Open Mic - Promotional announcements allowed for this Open Mic.

2:55p

Special Presentation [WIN Leadership]

WIN's 20th anniversary and the Founding Mothers Award - The Women's Industry Network will share about their mission, and updates relative to the 20th Anniversary and the Founding Mothers Award.

3:05p

AFTERNOON BREAK - Thank Our Sponsors!

3:25p

Estimating & Repair Planning [Danny Gredinberg, Erin Solis]

P-Page Power-Up: What's New for 2026 - *Why You Can't Miss This:* The 2025 updates from information providers introduce fundamental shifts in how complex labor and "not-included" operations are documented and reimbursed. Staying current is no longer optional; failing to adapt to these new procedural rules means leaving necessary operations on the table and risking incomplete repair plans. This session equips you with the latest logic to ensure your estimates and repair plans are technically accurate and reflective of current repair standards.

3:55p

Repair Process and Procedures [Kye Yeung, Barry Dorn]

Destroying the Weld: Myth-Understood Aspects of the Welding Process - This impactful segment will reveal the challenges and knowledge gaps commonly encountered in the industry related to Welding/Joining; certification or qualifications, liabilities, and even diving into the defects found in continuing education, processes and equipment seen at the shop level. The panel endeavors to answer the questions around the standards shops and technicians should be striving to meet, and how they can achieve those goals with confidence through capability and training.

4:55p

Closing Comments, Adjourn [Dan Risley]

6:30p

CIC Reception

CALIBER

Your trusted repair
partner for over 25 years.



CALIBER
COLLISION

CALIBER
AUTO GLASS

CALIBER
FLEET SOLUTIONS



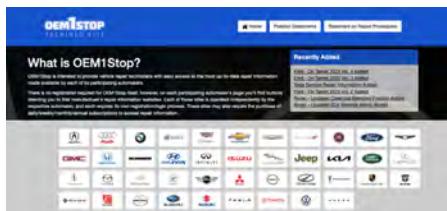
Collision Repair?

All the Answers are Here . . .

Whether you're a collision repair technician or a post-crash vehicle owner in need, all the information required to enable a complete, safe and proper repair is accessible via a click of the mouse.

For Collision Repair Technicians

OEM1Stop provides vehicle repair technicians with the easiest access to the most up-to-date repair information available from each of its participating automakers (over 40).



OEM1STOP
TECHINFO SITE

www.OEM1Stop.com



For Collision Repair Consumers

Crash Repair Info educates post-crash vehicle owners on the benefits of OE crash parts, consumer rights, choosing the right body shop and more.



CRASHREPAIRINFO
.COM

www.crashrepairinfo.com

For Information About Counterfeit Parts

A2C2.com details the growing problem of counterfeit auto parts and automakers' efforts to eliminate this threat to the health and safety of U.S. motorists.



A2C2 / Automotive Anti-Counterfeiting Council®



www.A2C2.com

ENTTEGRAL FOR REPAIR FACILITIES

- The Entegral platform enables a harmonized claims workflow across all providers and suppliers in the automotive claims industry.
- Harmonizing the process allows us to serve repair facilities in the market by providing the following efficiencies and value.



CONTROL

- Organize repair facility profile information
- Streamline new program initiatives
- Control and transparency in data sharing



TRANSPARENCY

- Improve visibility of your shop to potential referral sources
- Access third-party validated certifications
- Enhanced repair status update process



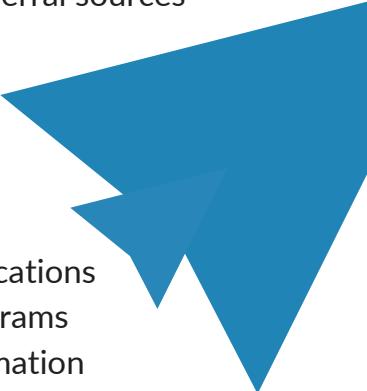
EFFICIENCY

- Centralize profile management for multiple locations
- Reduce re-keyed information to multiple programs
- Ability to download and transfer profile information



OPPORTUNITY

- Improve scouting visibility for OEM candidate programs
- Improve consideration for out of network referrals
- Enable rental services across multiple verticals



NO COST TO JOIN THE ENTEGRAL NETWORK

For more information visit: www.entegral.com

Take advantage of the following local options, all within walking distance of the Hilton Palm Springs!

Sherman's Deli & Bakery

E. Tahquitz Canyon Way

across street from Hilton

(parties of 5 or more must arrive together)

Ruben and Ozzy's Oyster Bar & Grill

Open at 12p

E. Tahquitz Canyon Way

(1 block away, towards N. Palm Canyon Dr.)

The Sandwich Spot

W. Amada Rd. & N. Palm Canyon Drive

(3 - 4 blocks away)

Blaze Pizza

E. Andreas Road & N. Palm Canyon Drive

(4 blocks away)

Tommy Bahama Marlin Bar

E. Andreas Road & N. Palm Canyon Drive

(3 blocks away)

Juniper Table

N. Palm Canyon & W. Tahquitz Canyon Way

(3 blocks away)

Wilma & Frieda's

S. Palm Canyon Drive

(3 blocks away)

Lulu California Bistro (Reservations available)

S. Palm Canyon Drive

(3 blocks away)



*Providing connections
between the automotive
collision industry and
qualified personnel*

Body Shop Jobs.com

For the Industry By the Industry

**BUSINESS OPERATIONS &
MANAGEMENT**

[Amber Alley, Jeff Burton]

DATA ACCESS, PRIVACY & SECURITY

[Trent Tinsley, Brian Burbridge]

DEFINITIONS TASK FORCE

[Chris Evans, Fred Iantorno]

EDUCATION & TALENT POOL

[Bud Center]

EMERGING TECHNOLOGIES

[Scott VanHulle, Gabriel Morley]

ESTIMATING & REPAIR PLANNING

[Danny Gredinberg, Erin Solis]

GOVERNMENTAL

[Jill Tuggle]

THE INDUSTRY EXPERIMENT

[Aaron Schulenburg, Dan Friedman]

MARKETING COUNCIL

[Jordan Hendler, Josh McFarlin]

OEM-REPAIRER RELATIONS

[Liz Stein, Ron Reichen]

PARTS & MATERIALS

[Jeff Wildman, Andrew Batenhorst]

REPAIR PROCESS & PROCEDURE

[Kye Yeung, Barry Dorn]

<https://ciclink.com/committees>



YOUR ART. OUR TECH.

NORTON
SAINT-GOBAIN

INTRODUCING
NORTON VENTED PAINT CUP SYSTEM


<https://qrs.ly/2ogxs7d>



A better way to search & buy parts? *Solved.*

APS

COMING SOON

AUTOPARTSEARCH.com powered by **UNITED RECYCLERS GROUP**



The Only Investment Bank Collision Owners Call

Your valuation, exit, and future
deserve decades of industry expertise

Download Our
SEMA Week Recap

- 70+ years of combined experience
- 120+ auto services deals
- Collision repair experts
- FINRA-registered investment bank



*Let us help you locate quality
parts from reliable suppliers
that meet your needs!*

859-344-1925

Our network:

- Largest Alternative Parts Marketplace
- 4000 Suppliers plus their 12,000 supply chains

How iPro helps:

- Insurance company part guidelines integrated in the workflow
- Real time part verification and delivery times
- Send and receive images of parts and vehicles with suppliers
- Recycled part utilization increased by 69%*

*USA, 2024



One Ecosystem. Total Repair Solutions.

Connected Calibrations is the next leap forward in the evolution of Repairify's ecosystem, delivering end-to-end visibility and automation to simplify ADAS calibration management.

- ⌚ Enhanced Submission Flow
- ⌚ Integrated Intelligence
- 🛡 OEM Compliance
- ⌚ Centralized Dashboard
- ⌚ Real-Time Alerts
- ⌚ Revenue Capture

Save time & capture more revenue | Visit astech.com



asTech
Driven by Repairify.



BlueDriver.



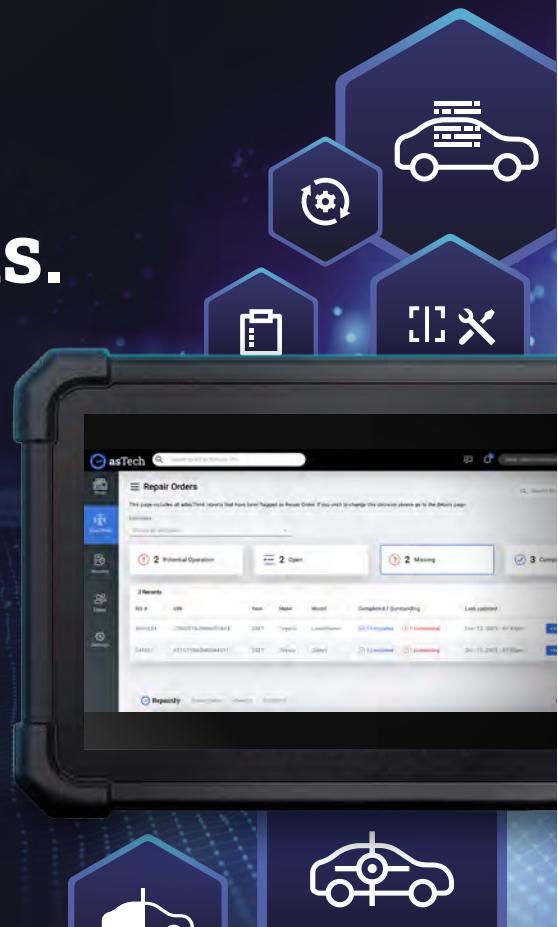
One Guard
INSPECTIONS



mobiletechRX



REPAIR 360



3M Science.
Applied to Life.™

3M™ Clean Sanding System

Transform your shop today.



Learn more about
the 3M™ Clean
Sanding System



Copyright 2024 by 3M. All rights reserved. 3M is a trademark of 3M Company.

Please be advised that at any and all meetings the following guidelines for conduct shall be established and followed:

No participant shall be allowed to discuss any subject relating to prices charged, discounts offered of any nature, hourly rate, employee benefits, or assignments made with third party entities. Should any discussion of these items take place, said participant will be asked to refrain immediately, disregarding any pursuant discussion, and should said party deny such request, the meeting will be immediately disbanded.

All participants are herewith notified that the materials presented herein are not to be construed as information or direction to take concerted actions. The information can be utilized by individuals acting within their own judgment, making sound business decisions, without agreements with other participants of this meeting.

This notice is hereby read with regard to laws governing this conduct.

**TRUST US
THROUGH THE
UNEXPECTED.**



CRASH CHAMPIONS
COLLISION REPAIR TEAM

CRASHCHAMPIONS.COM **866-730-5464**





- OEM Domestic, Asian & European Programming
- On-Site Calibrations (Includes OEM Documentation & Calibration Verification)
- Diagnostic Services • Wiring Repair
- Wiring Harness & Connector Replacement • Mechanical Services
- Airbag Replacement Service • Dash and Interior R&R/ R&I
- Steering Column Inspection & Replacement
- Restraint System Inspection & Replacement
- Engine Replacement Service • Frame Replacement Service
- Nitrogen Suspension Refills • Full Suspension Replacement
- A/C Service • No Charge ADAS Identification Service
- Same-Day / Next-Day Service

www.allcleardandc.com

888-586-7534



capacertified.org

Don't settle for a total loss.

Choose CAPA.
Keep their rides rolling.



FRONT DOOR



Scan the QR Code for
your **FREE** clipboard!



TO MEET YOUR ROE®
PARTS NEEDS!



ROE - Recycled Original Equipment®

VINCE EDIVAN
Executive Director
Vince@r-a.org
571-208-0428 x8
9113 Church Street
Manassas, VA 20110
www.r-a.org

Sick of surprises when you order used parts? An undamaged part is "000" - learn to read that code and all the rest by getting a **FREE** damage code clipboard. When you choose recycled OEM parts without surprise damage, you'll reduce those cycle times and save your customer's some serious cash!

Leverage Recycled Parts for Better Cycle Times!

ORDER YOUR DAMAGE CODE CLIPBOARD TODAY

so the next time you order ROE® parts, you get exactly what you are expecting - no extra dings or scratches. Whether you are trying for a paint match or need a part that is on backorder, ARA Members can help today.

HUNTER
Engineering Company

FUTURE-PROOF YOUR BUSINESS

HUNTER
HawkEye Elite®

INVEST NOW

EXPAND IN THE FUTURE

Wheel alignment

Static ADAS calibration



MADE
IN USA
USING THE FINEST US & GLOBAL MATERIALS



520+
**TECHNICAL &
TRAINING REPS**
Ready to train your techs and maintain your equipment



Scan or visit

hunter.com/align



Your Partner For Shop Success

New YouTube Series Packed with Practical
Advice & Insights For Long-Term Success.

ccc
RUN MY **BUSINESS**



WATCH ON YOUTUBE



**SPARTAN
300**



www.CollisionAdvice.com
703-898-0715

The **Spartan 300 Performance Group** is a peer-driven, data-focused community for collision repair leaders who are serious about improving profitability, process discipline, and leadership execution. This is not a passive program - it's a performance commitment.

Members gain access to proven coaching, powerful benchmarking, and a trusted network of operators who challenge each other to get better every month.

What's Included:

- **Advanced Reporting Portal**
Real-time performance metrics, benchmarking, and trend analysis
- **Bi-weekly Coaching Calls**
Structured coaching focused on accountability, problem-solving and execution
- **Quarterly In-Person Meetings**
Three high-impact, peer-level collaboration with operators who share your ambition and access to Collision Advice's Symposium
- **Buying Co-op Access**
Leverage collective purchasing power



Celebrating Over 50 Years of
Excellence in Auto Repair

Factory Certified Repair Experts

Structural Factory Certified Center

- Aston Martin
- Mercedes-Benz Elite
- Rolls-Royce
- Cadillac CT6 Alum.
- Bentley
- Tesla
- McLaren
- Lucid
- Maserati
- Rivian

*ASE Certified

*Carbon Fiber & Aluminum Certified

Trusted by Major Insurance Companies and Dealers
O'Gara Coach of Beverly Hills & Thousand Oaks,
Cadillac of Beverly Hills

Two Convenient Locations

Los Angeles
1013. S. La Brea Ave.
Los Angeles, CA 90019
 323.933.4600
 info@harryscollision.com
harryscollision.com

Thousand Oaks
3608 Thousand Oaks Blvd
Thousand Oaks, CA 91362
 805.557.1070
 info@harryscollisiongroup.com
harryscollisiongroup.com



Proudly Serving the Greater Los Angeles Area.

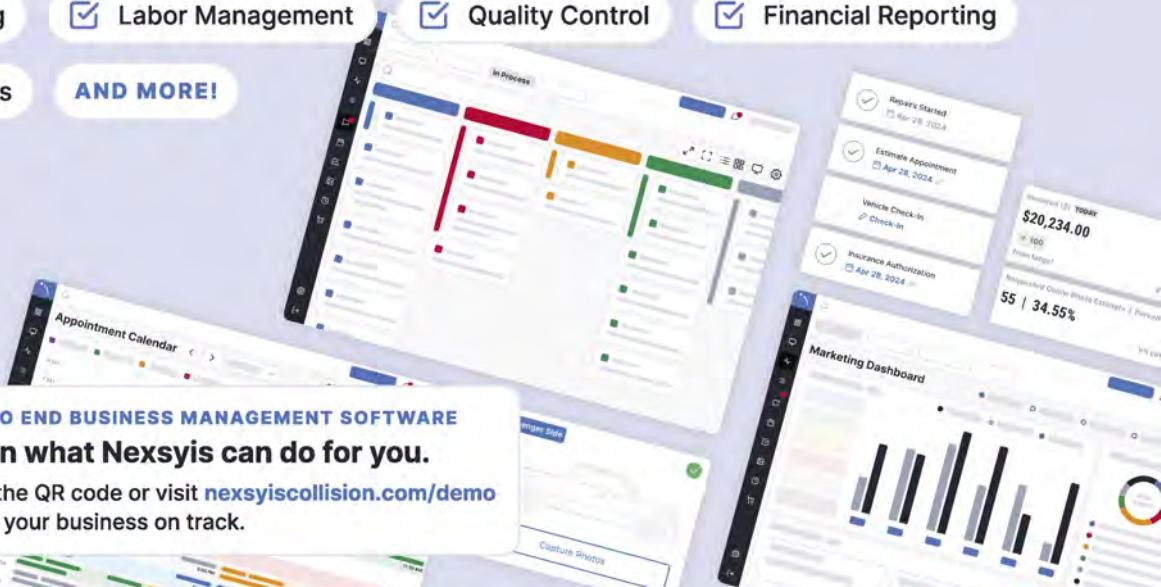
For more than five decades, Harry's Auto Collision Center has been committed to delivering exceptional craftsmanship and unmatched service in the heart of Los Angeles and Thousand Oaks. We're proud to call this city home.



The future of business operations management and accounting software for the collision repair industry.

NEXSYIS

- Cloud-based
- Live Production Board
- Scheduling
- Customer Communication
- Parts Tracking
- Labor Management
- Quality Control
- Financial Reporting
- Real-Time KPIs
- AND MORE!**



END TO END BUSINESS MANAGEMENT SOFTWARE

Learn what Nexsyis can do for you.

Scan the QR code or visit nexsyiscollision.com/demo to get your business on track.



PREMIUM MASKING TAPE

PART NO. 1183

PERFORMANCE MASKING TAPE

PART NO. 1184



SMART MASKING STARTS HERE

Introducing JTAPE's new range of high-quality, all-round crepe Masking Tapes, engineered for the US market and built for automotive excellence.

- Maximizes efficiency and delivers professional results every time
- Creates a strong bond to a wide range of substrates
- Clean removal, leaving no residue
- Temperature resistant up to 265°F
- Available in $\frac{3}{4}$ ", 1 $\frac{1}{2}$ " & 2" widths

For more information visit www.jtape.com

Call +1 802 500 3335 or Email nam@jtape.com

STRONGER TOGETHER

At CSN Collision, we're committed to helping our partners grow, thrive, and stay competitive in today's demanding marketplace. Join today and experience the advantage of exclusive services tailored to drive your business forward.

- ✓ Field Operations Support
- ✓ Learning Management System
- ✓ OEM & Insurer Partnerships
- ✓ Marketing Support
- ✓ Recruitment Services
- ✓ Vendor Rebates

Visit csncollision.com or email us at join@csncollision.com to get started.





JANUARY 2026

Hilton Palm Springs 400 E Tahquitz Canyon Way, Palm Springs, CA 92262

MONDAY, JANUARY 19

1pm - 5pm CIF Board of Trustees Annual Meeting

TUESDAY, JANUARY 20

8am NABC® Palm Springs Changing and Saving Lives
Golf Fundraiser *offsite: Desert Willow Golf Resort*

2pm - 5pm SCRS Board of Directors Open Meeting
room: Tapestry

5pm - 6pm ADAS Professionals of America Cocktail Hour
room: Plaza CD

5pm - 6:30pm Women's Industry Network (WIN) Meet up
offsite: Coyote Blue

6:30pm - 9:30pm CIF Cocktails for a Cause Annual Charity Fundraiser
offsite: Agua Caliente Casino

WEDNESDAY, JANUARY 21

6:30am Collision Industry Prayer Meeting
room: Oasis 2

8am - 5pm **Collision Industry Conference**

6:30pm **Collision Industry Conference Reception**

THURSDAY, JANUARY 22

8am OEM Collision Repair Roundtable *Invite Only

9am - 12pm CIECA Board of Directors Meeting

RELATED MEETINGS DISCLAIMER: The Collision Industry Conference has no control over the above related meetings, their content, conduct or protocols. Should you have any concern over content or protocols, please contact the organization directly.

January 2026 & Upcoming EVENTS SCHEDULE

APRIL 2026

Embassy Suites by Hilton Charlotte Concord Golf Resort & Spa
5400 John Q. Hammons Dr. NW, Concord, NC 28027

WEDNESDAY, APRIL 22

8am - 5pm

Collision Industry Conference

6:30pm

Collision Industry Conference Reception

**IN CONJUNCTION WITH
THE 2026
SOUTHEAST
COLLISION
CONFERENCE ➤**

Visit **www.ciclink.com** to see full schedule

*schedule subject to change

MADE YOU LOOK.

That's because print advertising works.
Especially when it's connected to a powerful trade association.

For over 30 years, Greco Publishing has partnered with the best of the industry to provide trade associations a voice, and to give advertisers a direct outlet to reach buyers.

Today's shop is inundated with solicitations; advertising with Greco Publishing breaks through the noise to align your company as an association ally, and **get you in front of your next customer.**

**PRINT ADVERTISING WORKS.
LET US SHOW YOU HOW.**

(973) 667-6922

@grecopublishing

info@grecopublishing.com



TGP
INC.
THOMAS GRECO PUBLISHING

PUBLISHING | EVENT MANAGEMENT | ASSOCIATION ADMINISTRATIVE SERVICES | PUBLIC RELATIONS

The CIC Attendee Program is proudly produced for the Collision Industry Conference by Greco Publishing



Have you considered everything you need to build a calibration facility the **RIGHT way? Car ADAS Solutions is **THE** solution.**

Leading the industry in Certification, Implementation and Support of ADAS Calibration Businesses

We provide an end-to-end solution...allowing you to focus on your core business.



Building your successful calibration business starts here

CONTACT US TO LEARN MORE

TOLL FREE 855-500-1533
www.caradas.com | info@caradas.com



**MORE THAN JUST
RADIATORS**



WE'RE HERE FOR YOUR COLLISION REPAIR NEEDS



We offer a complete line of high quality radiators, condensers, fans, a/c components, headlights, taillights, fog lights, side mirrors, commercial and industrial cooling products, and more. Find us in yourparts ordering system (CCC, Parts Trader, APU, OpsTrax), or call or visit us at:

1-877-723-4286
WWW.PERFORMANCE RADIATOR.COM

autocare®
CONNECT

ACPN
PROFESSIONALS

pbES
PAINT, BODY AND EQUIPMENT

yang
UNDER 40



SPRING
LEADERSHIP

YOUR OPPORTUNITY TO ENGAGE
WITH THE INDUSTRY'S **BIGGEST**
TRADE ASSOCIATION.

MAY 11-14, 2026
ATLANTA



REGISTER NOW

autocare.org/connect



**L2E
PREMIUM**



**Unlocking
Repairability**

**Enabling smarter
repairs and superior
results**



KECOTABS.COM

For in-person attendees, check out all work products at

<https://ciclink.com/work-products>

Golden Rules of Data Protection and Sharing

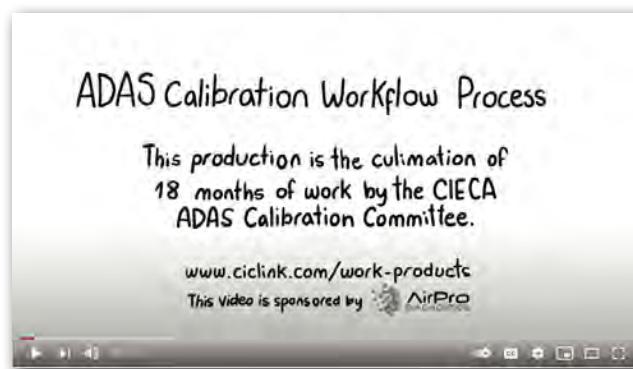
<https://www.ciclink.com/wp-content/uploads/2021/01/2020-11-Golden-Rules-of-Data-Protection-Sharing.pdf>

Calibration Workflow Process Document

<https://www.ciclink.com/wp-content/uploads/2020/12/Calibration-Workflow-Complete.pdf>

Calibration Workflow Process Video, donated by AirPro Diagnostics

<https://www.youtube.com/watch?v=YN2mf4l5FqM>



Quick Start Guide Pre-and Post Scanning

<http://www.ciclink.com/wp-content/uploads/2018/08/CIC-Quick-Start-Guide-Pre-Post-Scanning.pdf>

Wiki Glossary of Terms for the collision industry

<http://www.ciclink.com/wiki-introduction/>

Definition - Feather Prime and Block (2006)

<http://www.ciclink.com/wp-content/uploads/2018/08/FeatherPrimeBlock.pdf>

Collision Repair Provider Definition (2017)

<http://www.ciclink.com/wp-content/uploads/2013/10/CIC-Collision-Repair-Provider-Definition-2017.pdf>

Electronic Parts Procurement Matrix - Parts Committee (2014)

http://www.ciclink.com/wp-content/uploads/2014/04/CIC_Parts_Materials_Comm_Electr_Parts_Procure_Matrix_FINAL2-13-14.pdf

Best Practices Guidelines for Digital Imaging

<http://www.ciclink.com/archive/BPDigitalImaging.pdf>

DISCLAIMER: The Collision Industry Conference (CIC) expressly disclaims any warranties or guarantees, expressed or implied, and shall not be liable for damages of any kind, in connection with the material, information, or procedures set forth in this document or for reliance on the contents of the document. In issuing this information, the Collision Industry Conference (CIC) is not engaged in rendering legal, repair, or other professional services. If such services are required, the services of a competent professional should be sought.

CAR-O-LINER®

INTRODUCING THE

benchRack™ VERSA

Revolutionize Your Repair Process

• Low-Clearance Ready:

Seamlessly loads sports cars and EVs without extended ramps.

• Optimize Shop Workflow:

Drive-over design enhances shop layout and accessibility.

• Boost Productivity & ROI:

Reduce setup times—complete jobs faster, increase throughput, and maximize profits.

• Precision-Crafted in Sweden:

Built with quality and durability to outperform the competition.



OEM APPROVED PRODUCTS

EFFICIENCY AT ITS BEST

Unlock unparalleled flexibility and efficiency with the new BenchRack™ Versa.

Designed for universal adaptability, this state-of-the-art in-ground straightening system handles both unibody and full-frame vehicles with ease.

Experience 360° access with the powerful 10-ton Draw Aligner, allowing technicians to perform intricate repairs with precision.



SCAN QR-CODE TO
LEARN MORE

CAR-O-LINER®
Visit: CAR-O-LINER.COM to learn more.

The Collision Industry Conference (CIC) is a forum made up of participants from all industry segments for the expressed purpose of discussing and exploring the issues that occur among them. Through discussion and research during meetings and extensive interim committee work, CIC attempts to form consensus on various issues, aware that all such findings are nonbinding and voluntarily accepted. CIC is not a trade association.

The meetings are open to all interested individuals of all segments of the industry to include repairers, insurers, paint and material companies, equipment, vehicle manufacturers, data providers, representatives of trade associations, anyone with an interest in creating a more professional industry. Each agenda has time set aside for participants to publicly address their concerns that are not on the published agenda through the time set aside as “open microphone”. The Past Chair’s committee is charged with the duty of appointing the succeeding CIC Chair.

VISION: A collision industry in which all segments work together to enable a complete, safe, and quality repair.

MISSION: A forum where collision industry stakeholders come together to discuss issues, enhance understanding, find common ground and communicate possible solutions to the industry.

ADMINISTRATORS:

Jeff Hendler

Jordan Hendler

<https://ciclink.com/about/>



Automotive Body Parts Association

www.autobpa.com

Join the Leading Association for Automotive Collision Replacement Parts

Committed to Quality and Service in the Automotive Industry

The Automotive Body Parts Association (ABPA) represents manufacturers, distributors, and suppliers in the automotive body parts industry with our members dedicated to serving the collision repair industry with quality replacement parts, backed by dependable service and fair prices.

Become a member today and gain access to exclusive resources, industry insights, and networking opportunities.

Contact Information

Email:
info@autobpa.com

Phone:
1-800-323-5832

Join the ABPA:

Scan the QR code to the right, or visit: <https://www.autobpa.com/membership/join/>



COLLISION EQUIPMENT

THE INDUSTRY'S MOST EXTENSIVE LINE OF COLLISION REPAIR EQUIPMENT.

EVERYTHING YOU NEED FOR TODAY'S REPAIRS AND TOMORROW'S.

To learn more about how our equipment can prepare you for the next generation of collision repair, plus boost your efficiency (and profits), contact your local CHIEF distributor.

800-445-9262

Need assistance or have questions? We're here to help:

Sales: salesorders@chiefautomotive.com

Technical Support: techsupport@chiefautomotive.com

Visit us on the web: www.RotarySolutions.com



www.RotarySolutions.com

LumaScanner

By Tractable



Tractable

AI-Powered Vehicle Imaging & Damage Detection



Scan to
Learn more



Always family and management owned.



A PARTNER IN YOUR SUCCESS

Since 2006, NCS/SSI has grown from 17 to over 200 stores by focusing on customer care, innovation, and teamwork. Our network delivers value across collision repair and industrial markets with expert support and a customer-first approach. We're more than a distributor—we're your partner. That's Delivering More Than Paint.

WITH THE LOCAL TEAM YOU ALWAYS GET.

- Community locations dedicated to serving your business
- Experienced people that know and live your business
- Stores that carry a comprehensive product offering from all the trusted brands
- In-market training and support to keep your paint room producing
- Techs, TSMs and Store Managers who grew up in the industry

PLUS THE ADDED BENEFITS OF THE NCS|SSI FAMILY.

- Backing of 200 store network dedicated to serving collision repair shops
- Access to Log1c ICS exclusive to NCS|SSI provides advanced insights into your business
- Robust national supply chain backed by NCS|SSI distribution centers
- The knowledge of a national technical team to support and help your business grow
- A business founded to serve the collision repair industry

DELIVERING MORE THAN PAINT

LEARN MORE AT NCSSSI.COM



Al Estorga (1984-85)

Deceased

Erick Bickett (1997-1998)

ph: 714-279-2031

Mike Quinn (2011-2012)

ph: 520-797-9000

Jack Caldwell (1986)

Deceased

Dale Delmege (1999-2000)

Deceased

George Avery (2013-2014)

ph: 309-825-7357

Jeff Hendl (1987-88)

ph: 509-539-5629

Lou DiLisio (2001-2002)

ph: 847-507-3950

Randy Stabler (2015-2016)

ph: 818-652-0443

Chuck Sulkala (1989-90)

ph: 617-803-1120

Roger Wright (2003-2004)

ph: 404-886-3364

Guy Bargnes (2017-2018)

ph: 313-799-1408

Darrell Malott (1991-92)

Deceased

Rick Tuuri (2005-2006)

ph: 925-487-5799

Jeff Peevy (2019-2020)

ph: 224-704-3840

Nikki McDonald (1993-94)

ph: 719-647-9395

Stacy Bartnik (2007-2008)

ph: 616-265-2507

Darrell Amberson (2021-2022)

ph: 224-704-3840

Joe Landolfi (1995-1996)

Russell Thrall III (2009-2010)

ph: 570-620-8677

Frank Terlep (2023)

ph: 619-318-9856



CONTACT US:

804-746-1033

info@ciclink.com

www.ciclink.com